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30 April 2013

Arizona Corporation Commission
1200 W Washington St
Phoenix, AZ 85007

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RE: Docket # E-01345A-12-0224 - comments in support of APS's energy efficiency programs and program budgets

Dear Chairman Stump and Commissioners:

I am writing to urge you to support APS's energy efficiency programs and program budgets. These programs work and have a strong positive influence on consumers.

When my husband and I bought our house in 2008, we immediately set about making it as energy efficient as possible. We knew that, despite the upfront costs, we would save a significant amount of energy and money over the life of the home. After implementing simple measures, such as lighting and a programmable thermostat, we began researching bigger ticket items. We soon discovered the programs APS had available. With the assistance of these programs, we were able to repair our ductwork - the duct to one

room wasn't even connected, making that room unbearable - and reseat our AC unit, which had been installed in such a way that 50% of the cooled air was blown outside. We then added insulation in our attic. The effects were immediate - the house was instantly more comfortable, and our utility bills decreased. We later used APS's program to replace our AC unit, which had been damaged in a storm, and our energy bills dropped again.

APS's programs work. Without them, we would not have been able to make these changes to our house on our limited budget, and we would still be paying a fortune to live in a very uncomfortable home.

Please support continuing and, hopefully, increasing the programs APS has available. The citizens of this state benefit greatly from them.

Thank you,

Tiffany Sprague
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