

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL

**ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM**



Investigator: Tom Davis

2013 APR 18 P 2: 25

Priority: Respond Within Five Days

Opinion No. 2013 - 110234

DOCKET CONTROL

Date: 4/17/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Darlene J **Last:** Soeder

Account Name: Darlene J Soeder

Street:

Work: (000) 000-0000

City: Maricopa

State: AZ **Zip:** 85138

is: Cellular

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

OPPOSED W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 WATER - SEWER

I am a senior citizen on limited budget and further increases, especially the exorbitant, outrageous increase in water rates charged by Global would be very difficult to bear. Because of the Global Water increase our HOA fees and property taxes will also increase - again more hardship. I already have conserved & saved as much water as possible - in fact many months of the year, we do not use even the minimum water that we are charged for. Perhaps Global should be rewarding and lowering the rates for lower usage customers instead of raising rates - or charging an annual usage rate, which would credit conservation. The high Global rates have discouraged businesses and retail stores from coming to Maricopa - an example there are no hotels - Holiday Inn has had land, but won't build because of the already high rate of water, let alone the extremely high increase. Education funding in Maricopa is a problem - increases in water rates will impact the education of the already struggling education system again increases will be passed on to the tax payer and the children, young parents and future of this state. I am a charter member of the newly formed Maricopa Luthern Church that hopes to build a church building - high water costs will impact our future and increase the costs of our present rent. Our church is involved in many projects that benefit the community and support programs for the needy, less fortunate, youth and education that are not religious in nature. Increases in water rates will affect these programs as well. It is regrettable that many nonprofit organizations will suffer and not be able to carryout their projects because of Global Water's GREED! Darlene Soeder

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

4/17/13 Comments noted for the record and docketed. CLOSED.

End of Comments

Arizona Corporation Commission

DOCKETED

APR 18 2013

DOCKETED BY *DM*

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 4/17/2013

Opinion No. 2013 - 110234
