

E. 01345A-13-0069



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ORIGINAL

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator: Trish Meeter

Phone: 602-955-6000

Fax: 602-955-6000

Priority: Respond Within Five Days

Opinion No. 2013 - 110163

Date: 4/12/2013

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

First: Jackie **Last:** Starr

Complaint By: Jackie Starr

Account Name: Jackie Starr **Home:**

Street: **Work:**

City: Phoenix **CBR:**

State: AZ **Zip:** 85023 **is:**

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: **Contact Phone:**

Nature of Complaint:

4/11
OPPOSED DOCKET NO E 01345A 13 0069 SMART METER

Customer is opposed to any costs involved with opting out of a smart meter. She feels she should not be charged for something that is unhealthy, and it has been proven that they are unhealthy.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed
End of Comments

Date Completed: 4/12/2013

Opinion No. 2013 - 110163

RECEIVED
2013 APR 18 A 3:56
AZ CORP COMMISSION
DOCKET CONTROL

Arizona Corporation Commission

DOCKETED

APR 18 2013

DOCKETED BY

E. 01345A-13-0069

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: (602) 974-2000

Fax: (602) 974-2000

Priority: Respond Within Five Days

Opinion No. 2013 - 109967

Date: 4/5/2013

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

Complaint By: **First:** Jean **Last:** Steiner

Account Name: Jean Steiner

Home: (602) 974-2000

Street: 2000 E McDowell Rd.

Work: (602) 974-2000

City: Phoenix

CBR: Phoenix

State: AZ **Zip:** 85086

is: Phoenix

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: Trish Meeter

Contact Phone: (602) 974-2000

Nature of Complaint:

SMART METERS OPPOSED DOCKET NO. E 01345A 13 0069

Customer is against the installation of smart meters because of the opt out costs, the possible medical repercussions, CA problems becoming those of Arizonians. She questions who will be responsible for medical issues experienced by people having been subjected to smart meters. She states if Arizona people would wake up, many would refuse the installation of a smart meter.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 4/5/2013

Opinion No. 2013 - 109967

E.01345A.13.0069

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: _____

Fax: _____

Priority: Respond Within Five Days

Opinion No. 2013 - 109862

Date: 4/1/2013

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Edward

Lenton

Account Name: Edward Lenton

Home: _____

Street:

Work:

City: Prescott

CBR:

State: AZ Zip: 86301

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

4/1 DOCKET NO. E-01345A-13-0069 OPPOSED SMART METER OPT OUT APPLICATION
Caller is opposed to any unreasonable charge for opt-out option of smart meters. He does not wish to subsidize APS for the next 10 years. He wished to have his comment put on file, as he does not have access to the internet.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Advised caller his comments would be docketed on his behalf.

End of Comments

Date Completed: 4/1/2013

Opinion No. 2013 - 109862