

ORIGINAL

COMMISSIONERS
BOB STUMP - Chairman
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0000144372

RECEIVED
ARIZONA CORPORATION COMMISSION

2013 APR 17 A 9:42

AZ CORP COMMISSION
DOCKET CONTROL

April 16, 2013

To: Docket Control

RE: Global Water-

Docket No. W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315

Please docket the attached 4 customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission
DOCKETED

APR 17 2013

DOCKETED BY

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 110194

Date: 4/15/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Eric Last: Cropper

Account Name: Eric Cropper

Home: (

Street:

Work:

City: Maricopa

CBR:

State: AZ Zip: 85138

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Katherine Dombrowski

Contact Phone:

Nature of Complaint:

***** W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 *****

Customer sent the following -

We strongly object to the proposed Global Water rate increases. We feel the rates are too high presently and are disappointed that winter visitors are charged even when we are not here. If rates increase, we would consider relocating to a town/city where prices are more reasonable.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 4/16/2013

Opinion No. 2013 - 110194

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 110192

Date: 4/15/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Debra Last: Fradette

Account Name: Debra Fradette

Home:

Street:

Work:

City: Maricopa

CBR: n/a

State: AZ Zip: 85138

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Katherine Dombrowski

Contact Phone:

Nature of Complaint:

***** W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 *****

Customer sent the following -

Another rate hike - are you NUTS! Water bill is already outrageous even for those in the desert.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 4/16/2013

Opinion No. 2013 - 110192

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 110191

Date: 4/15/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Judy

Johnson

Account Name: Judy Johnson

Home:

Street:

Work:

City: Mohave Valley

CBR:

State: AZ Zip: 86440

is:

Utility Company: Willow Valley Water Co., Inc.

Division: Water

Contact Name: Katherine Dombrowski

Contact Phone:

Nature of Complaint:

***** W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 *****

Customer sent the following -

This increase will be a hardship for residents who are low income or limited income. Even though attempts have been made to improve the water quality it still has a bad taste. We do not drink the water and we know of others who do not drink Willow Valley Water. The increase will make it prohibitive to water trees and plants. I oppose the request for increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 4/16/2013

Opinion No. 2013 - 110191

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 4/16/2013

Opinion No. 2013 - 110193
