

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL

**ARIZONA CORPORATION COMMI
UTILITY COMPLAINT FORM**



0000144353

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 110189

Date: 4/15/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

RECEIVED
2013 APR 16 PM 12:25
AZ CORP COMMISSION
DOCKET CONTROL

First:

Last:

Complaint By: PETITION

PETITION

Account Name: PETITION PETITION

Home: (000) 000-0000

Street: n/a

Work:

City: Maricopa

CBR:

State: AZ Zip: 85138

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Katherine Dombrowski

Contact Phone:

Nature of Complaint:

**** W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 ****

*** RECEIVED THE EXACT SAME CORRESPONDENCE FROM THE FOLLOWING 8 CUSTOMERS ***

I am opposed to granting an increase to Global Water so they can achieve a higher rate of return. The current rate of return that is earned is greater than any individual can make investing or putting money in the bank. This rate increase will not only increase my personal monthly bill, but it will also lead to an increase in my HOA dues. It is not fair that I will be charged twice and Global Water did not calculate this fact into their test data. The basic service charge increases in water and sewer will increase my total bill by \$23 per month and possibly over \$40 per month when you add my usage. The reduced rebate threshold will be almost impossible to meet regularly and that leads to an additional \$10 per month in usage charges. Global Waters' letter to customers even states that most customers will see a \$72 per year increase. That practically doubles when you factor in usage and HOA fee increases. Global Water want a 37% increase, or more, and incomes are not keeping up with that kind of rate increase. If this increase is approved, I will be forced to make cuts in other areas of my spending and my family will have to decide what we will sacrifice in order to do so. This hardship is completely preventable and should be!

Please tell Global Water No on their increase! They already make a more than healthy return on their investment and they need to stop hurting their loyal customers with these outrageous increases!

Arizona Corporation Commission

DOCKETED

APR 16 2013

- 1 - Thomas James
- 2 - Stephanie Carver

DOCKETED BY

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

- 3 - Beverly J. Rimer
- 4 - Mark E. McKinna
- 5 - Renata Zwierzchowski
- 6 - Guenter andn Patricia Matthaesus
- 7 - Kelly Schuman
- 8 - James West
- *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 4/15/2013

Opinion No. 2013 - 110189
