

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315



0000144258

**ORIGINAL**  
**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

Investigator: Deb Reagan

Phone: (

Fax: (

Priority: Respond Within Five Days

Opinion No. 2013 - 110059 Date: 4/9/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: **Ralph** Last: **Schneider**

Account Name: Ralph Schneider

Home: (

Street:

Work:

City: Maricopa

CBR:

State: AZ Zip: 85138

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Katherine Dombrowski

Contact Phone:

Nature of Complaint:

\*\*\*\*\* W-01212A-12-0309, SW-20445A-12-0310, W-03720-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 \*\*\*\*\*

Customer sent the following -

I am outraged that this company which already has exorbitant water rates wants to raise them even further.  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.  
\*End of Comments\*

Date Completed: 4/9/2013

Opinion No. 2013 - 110059

Arizona Corporation Commission  
**DOCKETED**

APR 10 2013

DOCKETED BY	
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ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL  
2013 APR 10 A 9:17  
RECEIVED

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: -----

Fax: (

Priority: Respond Within Five Days

Opinion No. 2013 - 110062

Date: 4/9/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Robert and Carol Last: Keichinger

Account Name: Robert and Carol Keichinger

Home:

Street:

Work:

City: Maricopa

CBR:

State: AZ Zip: 85139

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Katherine Dombrowski

Contact Phone: -----

Nature of Complaint:

\*\*\*\*\* W-01212A-12-0309, SW-20445A-12-0310, W-03720-12-0311, W-02450A-12-0312, W-02451A-12-0313,  
W-20446A-12-0314, W-01732A-12-0315 \*\*\*\*\*

Customer sent the following -

We are opposed to granting an increase to Global Water so the can achieve a higher rate of return. This rate increase, will not only increase our monthly bill, but will also be and increase in the HOA dues. The investment Company's do not have these rate for investing money so why doe Global Water feel that the can have this. The income does not keep up with this kind of increase which Global wants of a 37%. PLEASE TELL GLOBAL WATER - NO INCREASE. THEY ARE ALREADY MAKING A HEALTHY RETURN ON THEIR INVESTMENT. PLEASE THINK OF YOUR CUSTOMERS.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 4/9/2013

Opinion No. 2013 - 110062