

ORIGINAL

COMMISSIONERS
BOB STUMP – Chairman
GARY PIERCE
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0000144256

RECEIVED
ARIZONA CORPORATION COMMISSION

2013 APR 10 A 9:18

AZ CORP COMMISSION
DOCKET CONTROL

April 9, 2013

To: Docket Control

RE: Global Water-Santa Cruz Water Company

Docket No. W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315

Please docket the attached 4 customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED
APR 10 2013

DOCKETED BY ink

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Priority: Respond Within Five Days

Opinion No. 2013 - 110056

Date: 4/9/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **Jason & Camme** **Welch**

Account Name: Jason & Camme Welch

Street:

City: Maricopa

State: AZ **Zip:** 85138

is: E-Mail

Utility Company: **Global Water-Santa Cruz Water Company**

Division: Water

Contact Name:

Contact:

Nature of Complaint:

DOCKET NO. W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315
OPPOSE

I am opposed to granting an increase to Global Water so they can achieve a higher rate of return. The current rate of return that is earned is greater than any individual can make investing or putting money in the bank. This rate increase will not only increase my monthly bill, but it will also lead to an increase in my HOA dues. It is not fair to be charged twice and Global Water did not calculate this fact into their test data. The basic service charge increases in water and sewer will increase my total bill \$23 a month and over \$30 a month with usage. The reduced rebate threshold will be almost impossible to meet regularly and that leads to an addition \$10 in water usage charges. Global's letter to customers even state that most will see at least a \$72 per year increase, that means I would be paying \$216 more in 3 years, but in reality it is more like \$400 or more to the average homeowner. Global wants a 37% increase or more and incomes are not keeping up with that kind of increase. I will be forced to make other cuts to my spending in order to pay for something that I need. This is a preventable hardship!

PLEASE TELL GLOBAL WATER-NO INCREASE! They already make a healthy return of their investment. Tell them to stop hurting their customers with outrageous rate increases.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 4/9/2013

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2013 - 110056

W-01212A-12-0309
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W-20446A-12-0314
W-01732A-12-0315

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Priority: Respond Within Five Days

Opinion **No.** 2013 - 110055 **Date:** 4/9/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Jim **Last:** Godard

Account Name: Jim Godard **Home:** (000) 000-0000

Street: **Work:**

City: Maricopa

State: AZ **Zip:** 85239 **is:** E-Mail

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: **Co.**

Nature of Complaint:

DOCKET NO. W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315
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End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

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End of Comments

Date Completed: 4/9/2013

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2013 - 110055

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2013 - 110053

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2013 - 110051
