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COMMISSIONERS
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RECEIVED
ARIZONA CORPORATION COMMISSION

2013 APR -9 P 3:27

AZ CORP COMMISSION
DOCKET CONTROL

April 9, 2013

Arizona Corporation Commission
DOCKETED

APR - 9 2013

To: Docket Control

DOCKETED BY *nr*

RE: Global Water-Santa Cruz Water Company
Docket No. W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315

Please docket the attached 8 customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division - Consumer Services

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 110043

Date: 4/9/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: PETITION Last: PETITION

Account Name: PETITION PETITION Home:

Street: n/a Work:

City: Maricopa CBR:

State: AZ Zip: 85139 is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Katherine Dombrowski Contact Phone:

Nature of Complaint:

***** W-01212A-12-0309, SW-20445A-12-0310, W-03720-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 *****

The following correspondence opposed to the proposed rate increase was signed by 8 customers -

I am opposed to granting an increase to Global Water so they can achieve a higher rate of return. The current rate of return that is earned is greater than any individual can make investing or putting money in the bank. This rate increase will not only increase my monthly bill, but it will also lead to an increase in my HOA dues. It is not fair to be charged twice and Global Water did not calculate this fact into their test data. The basic service charge increases in water and sewer will increase my total bill \$23 a month and over \$30 a month with usage. The reduced rebate threshold will be almost impossible to meet regularly and that leads to an addition \$10 in water usage charges. Global's letter to customers even state that most will see at least a \$72 per year: increase, that means I would be paying \$216 more in 3 years, but in reality it is more like \$400 or more to the average homeowner. Global wants a 37% increase or more and incomes are not keeping up with that kind of increase. I will be forced to make other cuts to my spending in order to pay for something that I need. This is a preventable hardship!

PLEASE TELL GLOBAL WATER-NO-INCREASE! They already make a healthy return on their investment. Tell them to stop hurting their customers with outrageous rate increases.

- 1 - George M. Wells
- 2 - Keith Miller
- 3 - Andy and Heather Wierenga
- 4 - Joseph and Naida Gutwirth
- 5 - Marcia andn Edmund Obregon
- 6 - Rae Scarpati

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

7 - Mr. and Mrs. Robert R. Dost, Sr.
8 - Steve and Pam Hook
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 4/9/2013

Opinion No. 2013 - 110043
