

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL



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**ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM**

RECEIVED

Investigator: Scott Friedson

Phone: 2013 APR -9 P 12:30

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 110032

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Date: 4/9/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Michael

Heald

Account Name: Michael Heald

Home:

Street:

Work:

City: Maricopa

CBR:

State: AZ Zip: 85138

is: Home

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

4/9/13

OPPOSEDW-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315***WATER/SEWER***

Arizona Corporation Commission. Public Comment Form. March 15, 2013

Michael Heald

18306 N Arbor Dr, Maricopa, AZ. 85138 Phone: 520-568-2351

Docket to which comments apply - Rate application

Docket numbers: SW-20445A- 12-0310 and 20446A -12- 0314

Utility name: Global water-Santa Cruz Water Company/Palo Verdes Utilities Company. Position on the docket: CON.

Here you have an obligation to remind Global Water that it is not a private company trying to maximize the return on investment (ROI) in a free market situation. It is a regulated utility operating in a controlled monopoly distributing common water to the residents of Maricopa.

In such circumstances it would be unconscionable if the ROI was not to be held in line with other regulated water-utility companies: even if there existed no climate of fiscal restraint and financial hardship prevailing throughout the land.

Many of the residents of Maricopa are pensioners.

At the time of the purchase of our home in 2007, the cost of water/sewer, HOA, power and telephone were factored into the personal financial planning. Since that time these costs have all increased tremendously.

Arizona Corporation Commission
DOCKETED
APR - 9 2013

DOCKETED BY
WJ *nr*

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

I should like to study GW annual financial statements and business plans but this information is not available for scrutiny. However as the regulating body you are in a position to ask for and study this information as part of your deliberations.

In my own situation, for at least eight months of each year not a drop of water which comes onto the property exits via the sewer; the sole use is garden irrigation. I consider we should be able to install meters to distinguish between the amount entering the residence (and leaving by the sewer) and that going to garden irrigation. It is hard to pay sewer charges on water used in the garden.

In the context of the community; how much recycled water is ending up in the washes which are supposed to be dry and clear for a purpose? Also the present situation is muddy unsightly and a potential health risk. If the cost of reclaimed water goes up - the HOA(s) demand will decrease and more will end up in the wash. This need not be and should not be.

Thank you for your time and consideration.

Michael Heald MSc MBA.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed in docket numbers W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315. CLOSED.

End of Comments

Date Completed: 4/9/2013

Opinion No. 2013 - 110032
