

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Scott Friedson

Phone: 13 APR -9 A 9:14

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
SECRET CONTROL

Opinion No. 2013 - 110013

Date: 4/8/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: PETITION

PETITION

Account Name: PETITION PETITION

Home:

Street: N/A

Work:

City: Maricopa

CBR:

State: AZ Zip: 85138

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

OPPOSEDW-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315***WATER - SEWER***

PETITION INCLUDES 46 LETTERS SENT BY CONSUMERS IN OPPOSITION TO GLOBAL RATE INCREASE.

I am opposed to granting an increase to Global Water so they can achieve a higher rate of return. The current rate of return that is earned is greater than any individual can make investing or putting money in the bank. This rate increase will not only increase my monthly bill, but it will also lead to an increase in my HOA dues. It is not fair to be charged twice and Global Water did not calculate this fact into their test data. The basic service charge increases in water and sewer will increase my total bill \$23 a month and over \$30 a month with usage. The reduced rebate threshold will be almost impossible to meet regularly and that leads to an addition \$10 in water usage charges. Global's letter to customers even state that most will see at least a \$72 per year increase, that means I would be paying \$216 more in 3 years, but in reality it is more like \$400 or more to the average homeowner. Global wants a 37% increase or more and incomes are not keeping up with that kind of increase. I will be forced to make other cuts to my spending in order to pay for something that I need. This is a preventable hardship!

PLEASE TELL GLOBAL WATER -NO INCREASE! They already make a healthy return on their investment. Tell them to stop hurting their customers with outrageous rate increases.

Submitted by:

1. Ruth Bulmer
2. Kathleen Dixon
3. Ammar Abed
4. John Blasko
5. Barry W. Huth
6. Jeffrey & Aimee Ruiz
7. James Goulding

Arizona Corporation Commission
DOCKETED

APR - 9 2013

DOCKETED BY

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

8. Tyrone & Suzanne Helland
 9. Barry & Janice Trash
 10. Elizabeth Salinas
 11. Adria & William Haefs
 12. Mary & Terry McShane
 13. Mary Jane T. Sullivan
 14. Darryl Jones & K. Koslowsky-Jones
 15. Patricia Human
 16. Kristine Hatfield
 17. Shirley Williams
 18. Mark H. Schwartz
 19. John Winiarski
 20. Shannon J. Hernandez
 21. Richard & Deloris Schneider
 22. Stephen Bross
 23. Melanie Warthman
 24. Dareece Rosales
 25. Ken Miles
 26. John Mullins
 27. Jeffrey Cummings
 28. Nadine T. Pierson
 29. Feliciano Higgins
 30. Thomas Lombardino
 31. Stephen M. Pleticha
 32. Barb Killian
 33. Chris Wallace
 34. Genevieve Lipinski
 35. John Lipinski
 36. Janis Moffett
 37. R. Willis Van Cleave
 38. Dennis & Janet Sarver
 39. Myra Goulding
 40. Anthony M. Hall
 41. Charlene Larson
 42. Matt Gleash
 43. Daren Wright
 44. Paul Scheetz
 45. Rachael Garcia
 46. Isaac Hernandez
- *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed in docket numbers W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315. CLOSED.
End of Comments

Date Completed: 4/8/2013

Opinion No. 2013 - 110013