

E-01345A-10-0394  
E-01345A-12-0290  
E-01933A-12-0296  
E-04204A-12-0297

ORIGINAL



0000144201

ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Deb Reagan

Phone:

Fax:

2013 APR -8 P 12:24

Priority: Respond Within Five Days

Opinion No. 2013 - 110008

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Date: 4/8/2013

Arizona Corporation Commission

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

DOCKETED

APR 8 2013

First:

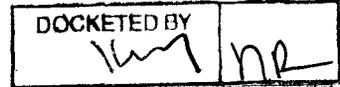
Last:

Complaint By: Paul and Flo

Zaleski

Account Name: Paul and Flo Zaleski

Home:



Street: 10425 N. 105th Drive

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is: Cellular

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

\*\*\*\*\* E-01345A-10-0394, E-01345A-12-0290, E-01933A-12-0296, E-4204A-12-0297 \*\*\*\*\*

Customer sent the following -

Re: Docket No. E-1345A-10-394

Arizona Corporate Commission  
Consumer Services Section  
1200 West Washington  
Phoenix, AZ 85007

To Whom It May Concern:

It is my understanding that Arizona Power Company is applying for a rate increase because many users are taking advantage of installing alternate methods of generating power for their individual needs. The Power Companies are now saying that users are generating so much of their own power, the demand for power has decreased to the point, they are not earning enough money to meet expenses. As a former business owner, when I had that problem I cut expenses and never even considered raising my rates. The power companies have become "fatcats" they got used to all the goodies.

It seems the poor ratepayer gets stuck behind the eight ball again, he can't afford to pay for alternate means of power, but the power companies with their expensive Attorneys can get them all the money they need.. I remember back to 1978-79 when the power companies were given the luxury of increasing their rates. I was paying approximately \$70 per month for the power I used in Santa Cruz, CA, and it jumped to \$320 the next month. Santa Cruz is not considered cold but the evenings and nights became chilly. We decided to install a wood stove for heat, even though we had 2 fireplaces in the house.

I think it is ludicrous to even consider giving them a rate increase based on the fact that they are making less

ARIZONA CORPORATION COMMISSION  
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money, because people aren't buying as much power

Sincerely,

Paul Zaleski

A poor rate payer  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Comments entered for the record and filed with Docket Control.  
\*End of Comments\*

**Date Completed: 4/8/2013**

**Opinion No. 2013 - 110008**

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