

ORIGINAL

W-02199A-11-0329

Teresa Tenbrink SW-02199A-11-0330



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From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Friday, April 12, 2013 11:29 AM
To: 'richard Jensen'
Subject: RE: Another Pima rate hike

AZ CORP COMMISSION
DOCKET CONTROL

Dear Mr. Jensen,

I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email you sent, and take your concerns very seriously. Your email regarding the Pima Utilities will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Pima Utilities application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its application attempts to balance the interest of the utility and its customers.

Commission Staff are very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

You can track the case's activity and progress by visiting the Commissions' e-Docket website, <http://edocket.azcc.gov/edocket/>, and entering the docket numbers W-02199A-11-0329 and SW-02199A-11-0330. They are consolidated numbers. We appreciate your comments and the interest taken on the proposed application.

Sincerely,

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

Arizona Corporation Commission
DOCKETED
APR 15 2013

DOCKETED BY

From: richard Jensen [mailto:slsnwbrd@wbhsi.net]
Sent: Friday, April 12, 2013 9:59 AM
To: BitterSmith-Web
Subject: Another Pima rate hike

Richard Jensen
25818 S. Boxwood Drive
Sun Lakes, AZ 85248
PH. 480-895-3867

I am concerned about Pima Utility Company's continued success in getting rate increases authorized by you. I assume it does not affect your individual payments, so why should you care. It is tough times out there in the real world and I believe we should all help carry the burden, not just the little guy. Why should I pay the taxes on someone else's profit, nobody is doing that for me. In fact, my income is slowly diminishing. but I am willing to pay my FAIR share. We all need to realize that that things are not as rosy as we would like and that includes the investors in the Pima Utility Company. I urge you not to give them this GIFT.

Sincerely, Jan & Dick Jensen