

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL

ARIZONA CORPORATION COMMISSION



0000144045

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (602) 542-0848 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2013 APR 15 AM 9 18

Opinion No. 2013 - 110153 Date: 4/12/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** PETITION **Last:** PETITION

Account Name: PETITION PETITION **Home:** (000) 000-0000

Street: n/a **Work:** (000) 000-0000

City: Maricopa **CBR:**

State: AZ Zip: 85138 **is:**

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Katherine Dombrowski **Contact Phone:** (623) 580-9600

Nature of Complaint:

*****OPINIONS OPPOSED TO INCREASE*****DOCKET NO. W-20446A-12-0314 & SW-20445A-12-0310***

PETITION INCLUDES LETTERS FROM 3 CONSUMERS .

I am opposed to granting an increase to Global Water so they can achieve a higher rate of return. The current rate of return that is earned is greater than any individual can make investing or putting money in the bank. This rate increase will not only increase my monthly bill, but it will also lead to an increase in my HOA dues. It is not fair to be charged twice and Global Water did not calculate this fact into their test data. The basic service charge increases in water and sewer will increase my total bill \$23 a month and over \$30 a month with usage. The reduced rebate threshold will be almost impossible to meet regularly and that leads to an addition \$10 in water usage charges. Global's letter to customers even state that most will see at least a \$72 per year increase, that means I would be paying \$216 more in 3 years, but in reality it is more like \$400 or more to the average homeowner. Global wants a 37% increase or more and incomes are not keeping up with that kind of increase. I will be forced to make other cuts to my spending in order to pay for something that I need. This is a preventable hardship!

PLEASE TELL GLOBAL WATER -NO INCREASE! They already make a healthy return on their investment. Tell them to stop hurting their customers with outrageous rate increases.

Submitted by:
1 Brian Roberts
2 Don Hiebert
3 John Begg
End of Complaint

Utilities' Response.

Arizona Corporation Commission

DOCKETED

APR 15 2013

DOCKETED BY *[Signature]*

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Opinion noted and filed in Dockets Nos.

W-01212A-12-0309; SW-20445A-12-0310; W-03720A-12-0311; W-02450A-12-0312; W-02451A-12-0313;
W-20446A-12-0314 ; W-01732A-12-0315

End of Comments

Date Completed: 4/12/2013

Opinion No. 2013 - 110153
