

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

**ORIGINAL**  
**ARIZONA CORPORATION COMMISS**  
**UTILITY COMPLAINT FORM**



Investigator: Tom Davis

2013 APR - 3 A 9:18

Priority: Respond Within Five Days

Opinion No. 2013 - 109869

Date: 4/2/2013 Arizona Corporation Commission

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

**DOCKETED**

APR 03 2013

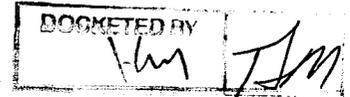
First:

Last:

Complaint By: Marie S.

Cornell

Account Name: Marie S. Cornell



Street:

Work: (000) 000-0000

City: Maricopa

State: AZ Zip: 85138

is: Cellular

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Nature of Complaint:

OPPOSED W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 WATER - SEWER

I am opposed to granting to Global Water what appears to be a 37.8% increase rate in order for them to achieve a higher rate of return. A rate of return in this kind of climate is abominable for a utility service...no investment that am aware of (stock market, savings accounts, CDs, etc.) earns this kind of return.

Having just moved into this home, am unaware if my basic monthly usage will exceed 7,000 gallons per month, but a request of 22.83% is being requested; and a rate increase in Tier 1 rate is 7.69%. An increase of this proportion will dramatically increase my monthly expenses including HOA dues which are hefty on their own.

I'm not certain understand the \$10.18 rebate, but apparently if go over some threshold, I will be charged an additional \$10.18 per month again substantially increasing my expenses.

Since my income is fixed this size increase is frightening. I will have to make some other cuts to accommodate this size increase in water expenses in order to meet my basic needs.

PLEASE, ADVISE GLOBAL WATER THERE WILL BE NO INCREASE OF THIS MAGNITUDE! Their rate of return appears to be adequate and they are hurting the customers with this outrageous rate of increase.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

4/02/13 Comments noted for the record and docketed. CLOSED.

\*End of Comments\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

---

Date Completed: 4/2/2013

Opinion No. 2013 - 109869

---