

E-01345A-13-0069

**ORIGINAL**

ARIZONA CORPORATION COMI



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UTILITY COMPLAINT FORM

RECEIVED

Investigator: Scott Friedson

Phone: 2013 APR -1 P 2:56

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 109840

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Date: 4/1/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Jean Last: Burdo

Account Name: Jean Burdo Home:

Street: Work:

City: Prescott CBR:

State: AZ Zip: 86303 is: Home

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: Contact Phone:

Nature of Complaint:

04/01/2013

Arizona Corporation Commission

**DOCKETED**

APR 01 2013

\*\*\*\*\*ELECTRIC \*\*\*\*\*E-01345A-13-0069\*\*\*\*\*OPPOSED\*\*\*\*\*

March 27, 2013

Arizona Corporation Commission  
1200 W. Washington  
Phoenix, AZ 85007-2966

DOCKETED BY

Attn: Steven M. Olea- Director- Utilities Division

Re: POTENTIAL POWER BILL INCREASES ON ANALOG METER HOLDERS

I'm writing to you today as I have recently read an article in the Arizona Republic newspaper that stated, that APS- Power Company is asking the Arizona Corporation Commission for permission to raise the power bills of customers who have Analog meters. Keep in mind, that APS' request for a raise of \$30 a month, is no small raise, and seems more like a PENALTY to customers who wish to maintain their Analog meters. Frankly, I am outraged about this newest type of rip-off in order to extract more money from Analog meter holders. This IS also a form of DISCRIMINATION against a certain part of the population, who wish to maintain and keep their Analog meters, in order to preserve their health. It also violates my/others rights to maintain health as 1/we see fit. Smart-meters affect my health, and cause a variety of health concerns for me, namely migraines, sleep disruption, and jaw pain, similar to TMJ. I cannot be in a house for more than a few minutes before some of the above-mentioned symptoms begin.

I feel that my RIGHTS are about to be INFRINGED upon by APS, as I have the RIGHT to keep my old Analog meter, due to HEALTH REASONS, and I and others should NOT be penalized by a \$30 a month increase to our power bills. It does NOT cost APS, \$30 a month to send out a "Meter Reader" and the simple fact is, APS has

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already fired many Meter Readers, so there are NOT many Meter Readers left, therefore their excuse for the \$30 penalty, makes no sense, it is simply a power-play to coerce/force and penalize Analog meter holders, to FORCE them to go to Smart Meters. I consider this to be DISCRIMINATION and a penalty for OPTING-OUT of the "Smart-meter" technology that I have rejected, due to health reasons, which is also my right to do. I have the right to protect my health.

I have made it quite clear to APS, about how I feel about their "penalty" and proposal to the ACC, for authority and permission to increase Analog customers rates via the \$30 "penalty" increase! This is an infringement on customers rights, puts my/others health at risk and it is also an act of DISCRIMINATION.

IF the Arizona Corporation Commission (ACC) decides to allow the \$30 fee, "penalty fee" which will also enable/allow APS to charge an additional fee of \$75 on each customer who owns an Analog meter, I and most likely others will pursue LEGAL ACTION, possibly resulting in a Class-Action Lawsuit, against the Arizona Corporation Commission (ACC) and APS for discrimination against Analog meter holders, in addition to putting my/our health at risk, which can/will lead to jeopardizing one's health. Bare in mind that medical bills can become very costly, and could fall back on the ACC and APS, which could become very costly for both agencies.

Cc: File  
Cc: Attorney copy (PENDING decision of the ACC)  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Comments entered for the record and filed in docket number E-01345A-13-0069. CLOSED.  
\*End of Comments\*

**Date Completed: 4/1/2013**

**Opinion No. 2013 - 109840**

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