

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

**ORIGINAL**  
**ARIZONA CORPORATION COMMIS**  
**UTILITY COMPLAINE FORM**



Investigator: Tom Davis

2013 APR -1 P 2:57

Priority: Respond Within Five Days

Opinion No. 2013 - 109841 Date: 4/1/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: PETITION Last: PETITION

Account Name: PETITION PETITION Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: Maricopa CBR:

State: AZ Zip: 85139 is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Nature of Complaint:

OPPOSED W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 WATER - SEWER

PETITION INCLUDES 36 LETTERS SENT BY CONSUMERS IN OPPOSITION TO GLOBAL RATE INCREASE.

I am opposed to granting an increase to Global Water so they can achieve a higher rate of return. The current rate of return that is earned is greater than any individual can make investing or putting money in the bank. This rate increase will not only increase my monthly bill, but it will also lead to an increase in my HOA dues. It is not fair to be charged twice and Global Water did not calculate this fact into their test data. The basic service charge increases in water and sewer will increase my total bill \$23 a month and over \$30 a month with usage. The reduced rebate threshold will be almost impossible to meet regularly and that leads to an addition \$10 in water usage charges. Global's letter to customers even state that most will see at least a \$72 per year increase, that means I would be paying \$216 more in 3 years, but in reality it is more like \$400 or more to the average homeowner. Global wants a 37% increase or more and incomes are not keeping up with that kind of increase. I will be forced to make other cuts to my spending in order to pay for something that I need. This is a preventable hardship!

PLEASE TELL GLOBAL WATER -NO INCREASE! They already make a healthy return on their investment. Tell them to stop hurting their customers with outrageous rate increases.

- Submitted by:
1. Ann Falls (No increase on water)
  2. Craig W. Rader
  3. Peter Reeve
  4. Keith Stutzman
  5. Bill Miller
  6. David W. Pelz
  7. Susan Morrow

Arizona Corporation Commission  
**DOCKETED**

APR 01 2013

DOCKETED BY

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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8. Stanley D. Reifel
  9. Mary Beth Del Pozzo
  10. Larry G. Rucas
  11. Howard & Linda Ganske
  12. Sandra Vargas
  13. Stephen & Mary Rausch
  14. Jack Carlson ( Water is a public resource and not for private enterprise to use for exorbitant profits. I don't mind an increase which will result in a reasonable profit commensurate with other utilities or to improve quality. However, Global is going beyond the "reasonable test" in this case.)
  15. Theodore J. Wilhelm
  16. Gary Verlander
  17. John McKenzie
  18. Jack Klugh
  19. Tracey Briere
  20. David Huddleston ( I would like to ad that I live in a 1450 sq. ft. home and I live alone. I am already paying upwards to \$100.00 per month and more to Global Water for water services. I could see it if there were 3,4,5 or more people living in this home, but I live alone! The amount I pay for services is already ridiculous for 1 person and to have to pay for water and cause an increase in my Homeowners fees as well would cause a real financial hardship on me. The fact that I have to pay \$90.00 a month before I use even a drop of water is mind boggling, to pay more is nothing more than legalized theft! Thank you for your time and consideration in this matter!
  21. Brian & Patti Gardner
  22. Pine Barrens LLC
  23. Norbert Schurmann
  24. Margarete Schurmann
  25. Jeffrey Jay
  26. William Broeders
  27. Angela Henschen
  28. Paul Wallace
  29. Sam Salem
  30. William K. Windsor
  31. Jacques Vitalis
  32. Dustin Thill
  33. Steve Deurs
  34. Debbie Davis
  35. Matt Fresh
  36. Thomas & Tara Meier
- \*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

4/01/13 Comments noted for the record and docketed. CLOSED.  
\*End of Comments\*

**Date Completed:**

**Opinion No. 2013 - 109841**

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