

W-01445A-12-0348

ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM



RECEIVED

Investigator: Jenny Gomez

2013 APR -1 A 8: 35

Priority: Respond Within Five Days

Opinion No. 2013 - 109829

Date: 3/29/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Guy E. Last: Rhodes

Account Name: Guy E. Rhodes

Street: Work:

City: Overgaard CBR:

State: AZ Zip: 85933 is:

Utility Company: Arizona Water Company

Division: Overgaard

Contact Name:

Nature of Complaint:

\*\*\*\*\*DOCKET NO. W-01445A-12-0348\*\*\*\*\*  
OPPOSE

3/23/13

Guy E. Rhodes

Overgaard, AZ 85933

Arizona Corporation Commission  
DOCKETED

APR 01 2013

DOCKETED BY [Signature]

to: Arizona Corpoation Commission,  
Referencing to Docket No. W-01445A-12-0348

I own 2 residential properties, and live here in heber/overgaard and also have a residents in CASA GRANDE, AZ I'm A Customer in all locations of Arizona Water Co., the water here is very expensive here in heber/Overgaard, I have paid up to \$400 in one month here in the summer, the water in CASA grande is the same water Co. but is very Chep in comparison, why would the water in the Desert be so much Cheaper, I just recently retired on a fixed income & my wife is on disability. We can not afford higher Water Bills Please take a hard look at there operation here, consider this carefully, water pressure is poor here compared to Casa grande Aslo .

Sincerely  
Guy E. Rhodes  
\*End of Complaint\*

Utilities' Response:

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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**Investigator's Comments and Disposition:**

Noted and filed for the record in Docket Control

\*End of Comments\*

**Date Completed:** 3/29/2013

**Opinion No.** 2013 - 109829

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