

WS-20794A-11-0140  
WS-20794A-11-0279  
SW-20851A-12-0226



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ARIZONA CORPORATION COMM

**ORIGINAL**

**UTILITY COMPLAINT FORM**

Investigator: Scott Friedson

Phone: 2013 APR -1 A 8: 36

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 109834

Date: 3/29/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Lisa Last: Sanders

Account Name: Lisa Sanders

Home:

Street:

Work:

City: Ehrenberg

CBR:

State: AZ Zip: 85334

is: Home

Utility Company: DII-Emerald Springs, LLC

Division: Sewer/Water

Contact Name:

Contact Phone:

Nature of Complaint:

3/29/13

\*\*\*\*\*SEWER\*\*\*\*\*WS-20794A-11-0140, WS-20794A-11-0279, SW-20851A-12-0226\*\*\*\*\*OPPOSED\*\*\*\*\*

3-23-13

Lisa Sanders

Ehrenberg

Phone (Home):

Email: .

Arizona Corporation Commission

**DOCKETED**

APR 01 2013

DOCKETED BY *TSM*

Docket you wish to comment on: WS-0279A-11-0140, WS-0279A-11-0279

Case or Utility Name: sewer water

Docket Number: SW-20851A-12-0226

Position on Docket: Con

It has been brought to our attention that the ACC plans to increase our sewer water rates in the Emerald Springs Community. This change will force many families out as most are on fixed incomes or low incomes. A few years ago this community was only partially occupied (apx 60%) due to the economy foreclosures and bad loans. This put a huge strain on the community as association dues were not being paid to keep our community up. For the past three years we have not had a top coat on our asphalt road due to a lack of funds. In the past year we now have almost every home occupied (only one Short Sale now). These recent sales are due to the current market conditions and the fact that it is affordable to live here. I don't mean we are all putting a nest egg away with what is left over but that we can actually make our bills and still eat ground beef and peanut butter and jelly. If our rates are raised I personally know of four families who will be forced to relocate. Our family will need to rethink

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our retirement plans as the budget will be too tight for comfort. I think in raising the rates you will find vacant homes again which in turn means less income for you and very sad families on the move.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Comments entered for the record and filed in docket numbers WS-20794A-11-0140, WS-20794A-11-0279, SW-20851A-12-0226. CLOSED.

\*End of Comments\*

**Date Completed: 3/29/2013**

**Opinion No. 2013 - 109834**

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