

WS-03478A-12-0307



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**ORIGINAL** ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Richard Martinez

Phone:

2013 MAR 29 A 8:21 Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 109808

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL  
Date: 3/28/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Mr. Ken R. & Dorothy H Sackrider

Account Name: Mr. Ken R. & Dorothy H. Sackrider

Home:

Street:

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. WS-03478A-12-0307

March 21, 2013

In reference to this new "play" by far West Water & Sewer I write this letter to ask that the ACC stick by their decisions that they pay their previous fines before collecting more monies from their customers to find more bad business practices while previous fines & bills still go unpaid. If we owed these fine at the very least our homes and/or properties would be claimed by the state for unpaid fines. If this company had asked for small increases every couple yrs. To keep up with inflation would be one thing but now to ask us to pay for their back debts is a real back-stabbing to their customers. It is bad enough they collect all summer from vacant lots with no sewage going through the treatment plant.  
Thank-you for your time in this matter.

Kenneth R. and Dorothy H. Sackrider

Yuma, AZ 85367

Physical address:

Yuma, AZ 85367  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission  
**DOCKETED**  
MAR 29 2013  
DOCKETED BY *JM*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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3/28

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

\*End of Comments\*

Date Completed: 3/28/2013

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