

E-01345A-13-0069



**ORIGINAL**

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

RECEIVED

Investigator: Carmen Madrid

2013 MAR 29 A 8:27  
Phone:

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Opinion No. 2013 - 109806

Date: 3/28/2013

Complaint Description: 01H Billing - Smart Meter  
08A Rate Case Items - Opposed

Complaint By: First: Jean Last: Burdo

Account Name: Jean Burdo

Home:

Street:

Work: (000) 000-0000

City: Prescott

CBR:

State: AZ Zip: 86303

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

\*DOCKET NO. E-01345A-13-0069

Consumer is against the application regarding the fees to opt out from using smart meters. Consumers are being penalized for using analog meters. This is putting peoples health in jeopardy by making them pay more for a service that they have had for years. She states that this is a lot of "BS" and she states that if this should go through there will be a Class Action Suite filed.

Arizona Corporation Commission

\*End of Complaint\*

**DOCKETED**

Utilities' Response:

MAR 29 2013

Investigator's Comments and Disposition:

3/28/13 Opinion noted and filed in Docket No. E-01345A-13-0069. closed

\*End of Comments\*

DOCKETED BY 

Date Completed: 3/28/2013

Opinion No. 2013 - 109806