

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

**ORIGINAL**  
**ARIZONA CORPORATION COMM**  
**UTILITY COMPLAINT FORM**



Investigator: Scott Friedson

2013 MAR 27 P 2:04

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 109717

Date: 3/25/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Arizona Corporation Commission  
**DOCKETED**  
MAR 27 2013

Complaint By: First: Doris Last: Lepito

Account Name: Doris Lepito

Home:

Street:

Work:

City: Maricopa

CBR:

State: AZ Zip: 85139

is:

DOCKETED BY [Signature]

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

3/25/13

\*\*\*\*\*WATER/SEWER\*\*\*\*\*W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315\*\*\*\*\*OPPOSED\*\*\*\*\*

I am a senior citizen with a low income - struggling to pay for home, food and utilities. The very thought of any additional charges is scary - We are already paying about \$92.00 a month whether we use the water or not - with the country's economy like it is, hurting people, especially senior citizens like myself. How in the world, knowing all of this, how can you folks even think about raising costs at this time?? Please, please look closely at this -- we can NOT afford any amount of increase in our monthly bills -- Thank you.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed in docket numbers W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315. CLOSED.  
\*End of Comments\*

Date Completed: 3/25/2013

Opinion No. 2013 - 109717