

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

ORIGINAL

ARIZONA CORPORATION COMM



0000143727

UTILITY COMPLAINT FORM

Investigator: Scott Friedson

Phone: 2013 MAR 25 P 2:05

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 109716

Date: 3/25/2013 Arizona Corporation Commission

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

DOCKETED

MAR 25 2013

First:

Last:

Complaint By: Douglas

Berg

Account Name: Douglas Berg

Home:

Street:

Work:

City: Maricopa

CBR:

State: AZ Zip: 85138

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

3/25/13

\*\*\*\*\*WATER/SEWER\*\*\*\*\*W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315\*\*\*\*\*OPPOSED\*\*\*\*\*

I, Douglas Berg, purchased my home Nov. 1, 2010 in Ranch El Dorado, the water bill then, for 3,000 gallons usage was \$73.00. By March 1, 2012, it went up to \$96.00 for the same 3,000 usage. Waste water basic went from 40 to 62.91; This all happened in 16 months, an increase of 31%.

I don't believe we should be penalized for living in Rancho El Dorado because Global Water has no competition in water delivery, especially when millions, if not 100's of millions of gallons of water, go down the wash daily in the Winter months.

In my opinion there should be no increase in water rates; especially since nearby cities have rates much lower than we have now!

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

comments entered for the record and filed in docket number W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315. CLOSED.

\*End of Comments\*

Date Completed: 3/25/2013

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Opinion No. 2013 - 109716

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