

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL
ARIZONA CORPORATION COMMIS



0000143721

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: . 2013 MAR 25 P 2:07 **Fax:**

Priority: Respond Within Five Days

Opinion No. 2013 - 109691

Date: 3/22/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** PETITION **Last:** PETITION

Account Name: PETITION PETITION **Home:** (000) 000-0000

Street: N/A **Work:** (000) 000-0000

City: Maricopa **CBR:**

State: AZ **Zip:** 85138 **is:**

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: **Contact Phone:**

Nature of Complaint:

72 OPINIONS OPPOSED TO INCREASE **DOCKET NO. W-20446A-12-0314 & SW-20445A-12-0310**

I am opposed to granting an increase to Global Water so they can achieve a higher rate of return. The current rate of return that is earned is greater than any individual can make investing or putting money in the bank. This rate increase will not only increase my monthly bill, but it will also lead to an increase in my HOA dues. It is not fair to be charged twice and Global Water did not calculate this fact into their test data. The basic service charge increases in water and sewer will increase my total bill \$23 a month and over \$30 a month with usage. The reduced rebate threshold will be almost impossible to meet regularly and that leads to an addition \$10 in water usage charges. Global's letter to customers even state that most will see at least a \$72 per year increase, that means I would be paying \$216 more in 3 years, but in reality it is more like \$400 or more to the average homeowner. Global wants a 37% increase or more and incomes are not keeping up with that kind of increase. I will be forced to make other cuts to my spending in order to pay for something that I need. This is a preventable hardship!

PLEASE TELL GLOBAL WATER -NO INCREASE! They already make a healthy return on their investment. Tell them to stop hurting their customers with outrageous rate increases.

- 1) Mario Urrutia
- 2) Jerry & Kim Poehls
- 3) Rich Oksendall
- 4) Marcus Mish
- 5) Ryan Clouse
- 6) Philip Bach / Tim Bach
- 7) John Dietrich
- 8) Teresa & Rich Christison-Long
- 9) Sandy Powell
- 10) Michael C. Conlon

Arizona Corporation Commission

DOCKETED

MAR 25 2013

DOCKETED BY

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

- 11) Eric & Marianna Kientzler
- 12) Carlton Curtin
- 13) Thomas L. Warner
- 14) Maria Diaz
- 15) John T. Turner III
- 16) Jerry Stafford
- 17) Jeffery Washburn
- 18) John Kainrad
- 19) James Kraft
- 20) Aziz & Deborah Farhat
- 21) James Rayford
- 22) Marla Yale & Kim Sanford
- 23) Gerald Dorion
- 24) Diane McIntosh
- 25) Angel Cruz
- 26) Jimmie A. Flores & Isabel Flores
- 27) Theresa Kingey Cain
- 28) Anthony & Pamela Gregorio
- 29) Marlene Jones
- 30) Sandra Shaw
- 31) Rilla BiMatteo
- 32) Andrew Rose
- 33) Pamela Thielen
- 34) Owen Vincent
- 35) Loren Golden
- 36) M. J. Harrison
- 37) Walter Bishoff
- 38) Robert Gertonson
- 39) Jim & Debbie Naderer
- 40) April Anderson
- 41) Paula Nelson
- 42) Lauro J. Tobias
- 43) John C. Gain
- 44) Gale Williams
- 45) Maggie Fitzgerald
- 46) Greg Hart
- 47) Charles Wing
- 48) Carole & Ernie Kempermann
- 49) Annelise Tinkcom
- 50) Rita Henschen
- 51) Barbara Hausler
- 52) Eugene Buther
- 53) Jeff Carpenter
- 54) Craig Thorn
- 55) Ervin McIntosh
- 56) Peter Montgomery
- 57) Nathan Jones
- 58) Shila S. McDonald
- 59) Mary Louise Hele
- 60) Michele Hunter
- 61) Carl J. Shaver
- 62) Leah Hancock

- 63) Gregory Wood - These rate hikes are ruining our community. Who wants to live here?

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

- 64) Gil & Diane Partida - We are a retired couple on a fixed income - we do not get rate increases.
- 65) Christina Dailey - This is not fair.
- 66) Ray & Renee Mehrer- I cannot afford this abuse.
- 67) Jon Buffo - Especially since my only income is Social Security
- 68) Shick Choi/Lorraine Koretz - Already struggling, please no rate increase, begging your please no rate increase
- 69) Kathie Gozdick - One income family
- 70) Debra L. Markgref - Another step toward making Maricopa a ghost town! Bravo!
- 71) Joanna Pourgin -Wadhams - This is putting all family to hardship
- 72) Nick Miller - My monthly usage would increase to around \$35.00 a month based on last Yrs. Billing. Which means in 3 years it would be more than \$216.00
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

.Opinion noted and filed in Dockets Nos.

W-01212A-12-0309; SW-20445A-12-0310; W-03720A-12-0311; W-02450A-12-0312; W-02451A-12-0313;
W-20446A-12-0314 ; W-01732A-12-0315
End of Comments

Date Completed: 3/25/2013

Opinion No. 2013 - 109691
