

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM



0000143648

Investigator: Deb Reagan

Phone: (

Fax: (

Priority: Respond Within Five Days

Inquiry No. 2013 - 109629

Date: 3/21/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Joseph A. Last: Thomas

Account Name: Joseph A. Thomas

Street:

City: Maricopa

State: AZ Zip: 85139

Home:

Work:

CBR:

is:

ARIZONA CORPORATION COMMISSION
SECRET CONTROL

2013 MAR 21 P 12:48

RECEIVED

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Katherine Dombrowski

Contact Phone:

Nature of Complaint:

***** W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 *****

Customer sent the following -

To Whom It May Concern,

I am writing with concerns over Global Water's new rate increase request through the Arizona Corporation Commission. The docket numbers for these rate increases are SW-20445A-12-0310 and W-20446A-12-0314. I am a homeowner in Maricopa, AZ and have been for a little over 4 years. When we moved here we were amazed at how expensive the water was already and that Global Water was requesting rate increases at that time. Our water bills went from around \$85.00 a month to about \$125.00 a month. Currently we have a rental property that went vacant for several months with no one living in the house, our monthly bill for this property was \$98.00 a month with out any water being used at all not even for landscape. I am a firm believer in Capitalism but this is a company that is out of control. To request rate increases because your investors want a higher rate of return on their investment is ludicrous to say the least. Currently there are many communities in Maricopa that are building again, which in turn will mean more revenue for Global Water, therefore I believe that their current request for rate increases does not make any sense, their investor's will see a higher rate of return once our community fills up, they just need to be patient.

Please see that many homeowners in Maricopa are struggling to make ends meet and that Global Water does not need another rate increase.

Thank You,

Joseph A. Thomas

Arizona Corporation Commission
DOCKETED

MAR 21 2013

DOCKETED BY

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Maricopa, AZ 85139

(

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 3/21/2013

Inquiry No. 2013 - 109629
