

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL
ARIZONA CORPORATION COMMISS



0000143647

UTILITY COMPLAINT FORM
RECEIVED

Investigator: Tom Davis

2013 MAR 21 P 12:49

Priority: Respond Within Five Days

Opinion No. 2013 - 109631

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Date: Arizona Corporation Commission

DOCKETED

MAR 21 2013

First:

Last:

Complaint By: PETITION

PETITION

Account Name: PETITION PETITION

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Maricopa

CBR:

State: AZ Zip: 85138

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

OPPOSED W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 WATER - SEWER

PETITION INCLUDES 28 LETTERS SENT BY CONSUMERS IN OPPOSITION TO GLOBAL RATE INCREASE.

I am opposed to granting an increase to Global Water so they can achieve a higher rate of return. The current rate of return that is earned is greater than any individual can make investing or putting money in the bank. This rate increase will not only increase my monthly bill, but it will also lead to an increase in my HOA dues. It is not fair to be charged twice and Global Water did not calculate this fact into their test data. The basic service charge increases in water and sewer will increase my total bill \$23 a month and over \$30 a month with usage. The reduced rebate threshold will be almost impossible to meet regularly and that leads to an addition \$10 in water usage charges. Global's letter to customers even state that most will see at least a \$72 per year increase, that means I would be paying \$216 more in 3 years, but in reality it is more like \$400 or more to the average homeowner. Global wants a 37% increase or more and incomes are not keeping up with that kind of increase. I will be forced to make other cuts to my spending in order to pay for something that I need. This is a preventable hardship!

PLEASE TELL GLOBAL WATER -NO INCREASE! They already make a healthy return on their investment. Tell them to stop hurting their customers with outrageous rate increases.

Submitted by:

1. Hooshang Hegan
2. Rado Mihal
3. Kristi Rosten
4. Yvonne Wood
5. Darley & Ligia Millan
6. Paul R Leitch
7. Belinda Bertenciro

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

8. Barbara Kuzara
 9. Michael Tully
 10. Richard & Mary Russell
 11. Gail Henrichsen
 12. Steve Fecker
 13. Terry Clark
 14. Greg Haga
 15. Paul & Beth Groshart
 16. Ronald & Linda Wallace
 17. Ronald Contryman
 18. Amanda McVay
 19. George & Gertruit Wood
 20. Harold & Carolyn VanGealen
 21. Bruce Schow
 22. Jean Bowers
 23. Oliver W Davies Jr.
 24. Tom Polzin
 25. Jack Wilt
 26. Genevieve L. Reyes
 27. Dale R Boice
 28. Matthias Girardi
- *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

3/21/13 Comments noted for the record and docketed. CLOSED.
End of Comments

Date Completed: 3/21/2013

Opinion No. 2013 - 109631
