

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

ORIGINAL

ARIZONA CORPORATION COMMIS:  
UTILITY COMPLAINT FORM



0000143584

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 109587

Date: 3/18/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Steve and Debbie Last: Davis

Account Name: Steve and Debbie Davis

Street:

City: Maricopa

State: AZ Zip: 85138

Home:

Work:

CBR:

is:

RECEIVED  
2013 MAR 19 A 9:17  
ARIZONA CORPORATION COMMISSION  
SECRET CONTROL

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Katherine Dombrowski

Contact Phone:

Nature of Complaint:

\*\*\*\*\* W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 \*\*\*\*\*

Customer sent the following -

Please dont allow this hardship to happen! I am very opposed to granting an increase to Global Water so they can achieve a higher rate of return. The current rate of return that is earned is greater than any individual can make investing or putting money in the bak. This rate increase will not only increase my monthly bill, but it will also lead to an increase in my HOA dues. It is not fair to be charged twice and Global Water did not calculate this fact into their test data. The basic service charge increases in water and sewer will increase my total bill \$23 per month and over \$30 a month with usage. The reduced rebate threshold will be almost impossible to meet regularly and that leads to an addition \$10 in water usage charges. Globals letter to customers even state that most will see at least a \$72 per year increase, that means I would be paying \$216 more in 3 years, but in reality it is more like \$400 or more to the average homeowner. Global wants a 37% increase or more and incomes are not keeping up with that kind of increase. I will be forced to make other cuts to my spending in order to pay for something that I need. This is a preventable hardship!!!! Please tell Global water NO INCREASE!!!! They already make a healthy return on their investment. Tell them to stop hurting their customers with outrageous rate increases!!!! PLEASE!!!!!!!!!!

Sincerely,

Steve and Debbie Davis  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission

DOCKETED

MAR 19 2013

DOCKETED BY

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Comments entered for the record and filed with Docket Control.  
\*End of Comments\*

Date Completed: 3/18/2013

Opinion No. 2013 - 109587

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