

WS-03478A-12-0307



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ORIGINAL

ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Carmen Madrid

Phone: 2013 MAR 19 A 9:18

Fax: (

Priority: Respond Within Five Days

Opinion No. 2013 - 109534

ARIZONA CORPORATION COMMISSION
STREET CONTROL
Date: 3/15/2013
DOCKETED

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

MAR 19 2013

Complaint By: First: L. Charles Last: Rose

DOCKETED BY [Signature]

Account Name: L. Charles Rose

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Yuma

CBR:

State: AZ Zip: 85365

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

*****OPINION OPPOSED TO INCREASE*****DOCKET NO. WS-03478A-12-0307***

ARIZONA CORPORATION COMMISSION

Comments regarding Far West application for increased rates docket # WS-03478-12-0307

It has recently been brought to my attention that the Far West sewer plant located at 9600 E. 40th St. has stopped operating as a treatment plant. This is a plant that is within the city of Yuma. It is the plant that was designed specifically to service the Vista Del Sol area exclusively. This property is now being used only as a pump station.

It is therefore apparent that the value of this property is diminished by it's lack of use and should be devalued for real estate purpose. It also dictates that this should lower the capital value of Far West total property. Considering the cost reduction for not operating, reduction of real estate taxes and reduction of capital value, this should lower Far West sewer value and bottom line of operating costs. This is the cost basis for which the commission bases the allowable rates.???

Please require Far West sewer to produce an accurate value and operating costs

Reported in the Yuma Sun Feb. 27th, 2013

ACC staff recommends Far West collect money for effluence sold to golf courses. These golf courses are public areas, especially all greens and fairways. Is the ACC staff recommending that Far West violate E.P.A. regulations.

I have learned that Far West sewer does not file liens on properties that do not pay for their sewer service. There is no current method of determining if a property is using the sewer service. Please note that it has been a common practice to install the side sewer lines onto the lots at the time of the main sewer installation. This eliminates the need for main sewer taps and street permits.

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Many properties are cheating the system while Far West, the County and the city of Yuma turn their heads. Far West water and the city of Yuma should be forced to disclose all properties that are billed for water and not sewer. The collection of the total dollars due for sewer service would drastically change Far West balance sheet.

L. Charles Rose

Yuma, AZ. 85365

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-03478A-12-0307

End of Comments

Date Completed: 3/18/2013

Opinion No. 2013 - 109534
