

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL

ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM



0000143549

RECEIVED

Investigator: Scott Friedson

Phone:

Fax:

2013 MAR 18 A 9:26

Priority: Respond Within Five Days

Opinion No. 2013 - 109554

Date: 3/15/2013 Corporation Commission

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

DOCKETED

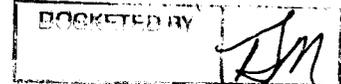
MAR 18 2013

First:

Last:

Complaint By: Elizabeth

Kannberg



Account Name: Elizabeth Kannberg

Home:

Street:

Work:

City: Maricopa

CBR:

State: AZ Zip: 85139

is: Home

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

3/15/13

*****WATER/SEWER*****W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-20446A-12-0314, W-01732A-12-0315*****OPPOSED*****

My husband and I moved to Maricopa in 2009. I was very (unpleasantly) surprised by how much we had to pay for water - more than twice as much as we paid in Chandler. We hadn't lived here very long when Global Water sought a rate increase - not to improve service or water quality but to give their investors a better rate of return. Although our town was suffering a severe economic downturn and there were many compelling reasons to reject an increase, the ACC sided with Global Water. Now the company wants to spike its rates again - the greed is appalling. And it is at the expense of many hard-working people who simply want to live here - why cater to people who have extra funds to invest? Please reject this increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed in docket numbers W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-20446A-12-0314, W-01732A-12-0315. CLOSED.

End of Comments

Date Completed: 3/15/2013

Opinion No. 2013 - 109554



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM
