

ORIGINAL

COMMISSIONERS
BOB STUMP – Chairman
GARY PIERCE
BRENDA BURNS
BOB BURNS
SUSAN BITTER SMITH



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RECEIVED

ARIZONA CORPORATION COMMISSION

2013 MAR 18 A 9:02

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

March 15, 2013

To: Docket Control

RE: Global Water – Petition

Docket Nos. W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

Please docket the attached 2 customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED

MAR 18 2013

DOCKETED BY	<i>LSM</i>
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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax: ''

Priority: Respond Within Five Days

Opinion No. 2013 - 109565

Date: 3/15/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Dennis

Timmons

Account Name: Dennis Timmons

Home:

Street:

Work:

City: Mohave Valley

CBR:

State: AZ Zip: 86440

is:

Utility Company: Willow Valley Water Co., Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

3/15

RATES OPPOSED WILLOW VALLEY WATER DOCKET NOS. W-01212A-12-0309 SW-20445A-12-0310
W-03720A-12-311 W-02450A-12-0312 E-02451A-12-0313 W-20446A-12-0314 W-01732A-12-0315

Currently the basic water delivery rate is about \$21 a month before you even use any water. Basic water usage for each person (cooking bathing drinking) per day is about 50 gallons x 30 days a month is about 1500 gallons a month x 4 persons in a household is 6,000 gallons a month.

With the current tier rates, Avg \$3 each 1000 gallons, tht is \$18 a month water use. \$18 usage + \$21 delivery is about \$40 average water bill per month. That is reasonable. What is not reasonable is reasing those rates 75%. That is rediculous. If my water bill went up to \$50 per month, a 25% increase, I could probably absorb that. To raise it 75% to \$70 a month is price gouging and is unfair. Anyone with common sense can understand a 5% or even a 10% increase in rates. How will the retired and unemployed people in the community absorb this rate increase? This is just ludicrous.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 3/15/2013

Opinion No. 2013 - 109565

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 109566

Date: 3/15/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** David & Edith **Last:** Husted

Account Name: **Home:** (000) 000-0000

Street: **Work:**

City: Mohave Valley **CBR:**

State: AZ **Zip:** 86440 **is:**

Utility Company: Willow Valley Water Co., Inc.

Division: Water

Contact Name: **Contact Phone:**

Nature of Complaint:

3/15

RATES OPPOSED WILLOW VALLEY WATER DOCKET NOS. W-01212A-12-0309 SW-20445A-12-0310
W-03720A-12-311 W-02450A-12-0312 E-02451A-12-0313 W-20446A-12-0314 W-01732A-12-0315

Black Comment form received with Con position marked,
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 3/15/2013

Opinion No. 2013 - 109566
