

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL
ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM
RECEIVED



Investigator: Tom Davis

2013 MAR 15 A 11: 28

Priority: Respond Within Five Days

Opinion No. 2013 - 109491 Date: 3/14/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Thomas & Carol Last: Leasure

Account Name: Thomas & Carol Leasure Home: (

Street: Work: (000) 000-0000

City: Maricopa CBP

State: AZ Zip: 85139 is: Cellular

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Contact Phone

Nature of Complaint:
OPPOSED*****W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312,
W-20446A-12-0314, W-01732A-12-0315 *****WATER/SEWER

My wife and I are retired and live on Social Security as our primary income. Needless to say, the proposed Global Water increase will be devastating to us. We are still reeling from the last round of increases less than 2 years ago, and here we go again. This is pure greed on the part of Global Water.

In addition to the direct cost to us with these increases, it also affects the HOA budget negatively forcing an additional dues increase or possible property owners levy. We can not go down the street and shop for water somewhere else. If we could we would.

We respectfully urge you to decline any further rate increases. If Global needs a higher rate of return, then they need to look internally and do some cost reduction instead of just trying to pass everything on to the customer.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:
3/14/13 Comments noted for the record and docketed. CLOSED.
End of Comments

Arizona Corporation Commission
DOCKETED
MAR 15 2013

Date Completed: 3/14/2013 *TM*

Opinion No. 2013 - 109491



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

