

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL

ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM



0000143515

Investigator: Tom Davis

2013 MAR 15 A 11:29

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
CHECK CONTROL

Opinion No. 2013 - 109492

Date: 3/14/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Theodore & Harriet **Last:** Phelps

Account Name: Theodore J. & Harriet A. Phelps **Home:** (000) 000-0000

Street: ----- **Work:** (000) 000-0000

City: Maricopa **CBF:**

State: AZ **Zip:** 85139 **is:** Cellular

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: ----- **Contact Phone:**

Nature of Complaint:

OPPOSED*****W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312,
W-20446A-12-0314, W-01732A-12-0315 *****WATER/SEWER

My wife and I are retired and live on Social Security as our primary income. Needless to say, the proposed Global Water increase will be devastating to us. We are still reeling from the last round of increases less than 2 years ago, and here we go again. This is pure greed on the part of Global Water.

In addition to the direct cost to us with these increases, it also affects the HOA budget negatively forcing an additional dues increase or possible property owners levy. We can not go down the street and shop for water somewhere else. If we could we would.

We respectfully urge you to decline any further rate increases. If Global needs a higher rate of return, then they need to look internally and do some cost reduction instead of just trying to pass everything on to the customer.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/14/13 Comments noted for the record and docketed. CLOSED.

End of Comments

Arizona Corporation Commission
DOCKETED

MAR 15 2013

DOCKETED BY

Date Completed: 3/14/2013

Opinion No. 2013 - 109492



ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

