

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL

ARIZONA CORPORATION COMMISSION



0000143514

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Tom Davis

Phone:

Fax:

2013 MAR 15 A 11: 29

Priority: Respond Within Five Days

Opinion No. 2013 - 109485

ARIZONA CORPORATION COMMISSION
TICKET CONTROL

Date: 3/14/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: PETITION Last: PETITION

Account Name: n/a Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: Maricopa CBR:

State: AZ Zip: 85138 is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

OPPOSED W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 WATER - SEWER

PETITION INCLUDES 49 LETTERS SENT BY CONSUMERS IN OPPOSITION TO GLOBAL RATE INCREASE.

I am opposed to granting an increase to Global Water so they can achieve a higher rate of return. The current rate of return that is earned is greater than any individual can make investing or putting money in the bank. This rate increase will not only increase my monthly bill, but it will also lead to an increase in my HOA dues. It is not fair to be charged twice and Global Water did not calculate this fact into their test data. The basic service charge increases in water and sewer will increase my totalbill \$23 a month and over \$30 a month with usage. The reduced rebate threshold will be almost impossible to meet regularly and that leads to an addition \$10 in water usage charges. Global's letter to customers even state that most will see at least a \$72 per year increase, that means I would be paying \$216 more in 3 years, but in reality it is more like \$400 or more to the average homeowner. Global wants a 37% increase or more and incomes are not keeping up with that kind of increase. I will be forced to make other cuts to my spending in order to pay for something that I need. This is a preventable hardship!

PLEASE TELL GLOBAL WATER -NO INCREASE! They already make a healthy return on their investment. Tell them to stop hurting their customers with outrageous rate increases.

- Submitted by:
1. Brian & Diana Sage
 2. Martin S. Baumgart
 3. Leslie Tripp
 4. James Hopwood
 5. Cindi Siegel
 6. Dennis Siegel
 7. Oscar B. Cook

Arizona Corporation Commission

DOCKETED

MAR 15 2013

DOCKETED BY

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

8. Harold Warr
 9. Renee Bettner
 10. Elizabeth Clark
 11. Kathy Raymond
 12. Debra Curry
 13. Charlene Frutchey
 14. Donald Reback
 15. Michael Sullivan
 16. Lonny Gunther
 17. John Poorman
 18. Kaylee Thoreson
 19. Phillip Williamson
 20. Carol McCummon
 21. Laura Jackson
 22. Carl & Paula DeLong
 23. Drew Hardy
 24. Darrel & Sonja Templeton
 25. Rodney Paugh
 26. Alison Hamilton
 27. Heather & Christopher Canevit
 28. Heather Gowan
 29. Richard Kelly
 30. Tim Bell
 31. Allan Stonehouse & William Steacy
 32. Nadolski & Robert Corren
 33. Edward Weigl
 34. Joann Wittenberg
 35. Arnold & Lorie Dame
 36. Marcelo Granillo
 37. Herb & Bonnie Jensen
 38. Jackson & Donna Pinnow
 39. Judy Carlson
 40. Ron & Nancy Simmons
 41. Gary & Helen Beam
 42. Charles & Rita Poitras
 43. Roger & Wilma Jean Gearhart
 44. Marilyn LeBlanc
 45. Joe Duvel
 46. Derrick O. Carter
 47. Carole J. Burcham
 48. Richard Beaulieu
 49. Bill & Julie Faint
- *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

3/14/13 Comments noted for the record and docketed. CLOSED.
End of Comments

Date Completed: 3/14/2013

Opinion No. 2013 - 109485