

W-01212A-12-0309/  
SW-20445A-12-0310/  
W-03720A-12-0311/  
W-02450A-12-0312/  
W-02451A-12-0313/  
W-20446A-12-0314/  
W-01732A-12-0315

**ORIGINAL**

ARIZONA CORPORATION COMM

**UTILITY COMPLAINT FORM**



Investigator: Scott Friedson

Phone:

Fax:

Priority: Respond Within Five Days

AZ COR. CONTROL  
DOCKET CONTROL  
2013 MAR 12 PM 1 10

Opinion No. 2013 - 109323

Date: 3/11/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Arizona Corporation Commission  
**DOCKETED**

MAR 12 2013

Complaint By: First: John and Joan Last: Whitten

Account Name: John and Joan Whitten

Home: **DOCKETED BY** *JM*

Street:

Work:

City: Maricopa

CBR:

State: AZ Zip: 85138

is: Home

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

3/11/13

\*\*\*\*\*WATER/SEWER\*\*\*\*\*W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-20446A-12-0314, W-01732A-12-0315\*\*\*\*\*OPPOSED\*\*\*\*\*

Our Water/sewer/fees of \$95.14, monthly has a very hard impact on our retirement budget. The cost of water and sewer in our last home in AR was water averaged \$35 per month and the sewer charge was based on the amount of water used. We thought this was a very fair way to charge for the sewer usage. We have no idea what Global Water sewer rate is based on, however the charge remains the same regardless of our water use. (Very fair).

The impact on us will force us to move from the Maricopa area if our water bill continues to raise to the point that our retirement income will no longer cover our water charge. Also we believe that an increase in water rates will negatively impact the growth of Maricopa.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed in docket numbers W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-20446A-12-0314, W-01732A-12-0315. CLOSED.

\*End of Comments\*

Date Completed: 3/12/2013

Opinion No. 2013 - 109323

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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