

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

**ORIGINAL**  
**ARIZONA CORPORATION COMM**



0000143301

**UTILITY COMPLAINT FORM**

**Investigator:** Tom Davis

**Phone:** 2013 MAR 11 P 12: 22

**Fa:**

**Priority:** Respond Within Five Days

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

**Opinion No.** 2013 - 109297

**Date:** 3/11/2013

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

Arizona Corporation Commission

**DOCKETED**

**MAR 11 2013**

**Complaint By:** **First:** Norman L. **Last:** Cline

**Account Name:** Norman L. Cline

**Home:** (000) 000-0000

**Street:**

**Work:** (000) 000-0000

**City:** Mohave Valley

**CBR:**

**State:** AZ Zip: 86440

**is:**

**Utility Company:** Willow Valley Water Co., Inc.

**Division:** Water

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

OPPOSED\*\*\*\*\*W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312,  
W-20446A-12-0314, W-01732A-12-0315 \*\*\*\*\*WATER

2/25/13:

The fact that no one drinks this water, everyone has reverse osmosis, & we never know when it is going to be brown & most of us that live here are on fixed income, we feel that this amount of a raise in our rates is out of site.  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion noted for the record and docketed. CLOSED  
\*End of Comments\*

**Date Completed:** 3/11/2013

**Opinion No.** 2013 - 109297