

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL



0000143299

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Tom Davis

Phone: 2013 MAR 11 P 12: 23

Fax:

Priority: Respond Within Five Days

CORP. COMMISSION
TICKET CONTROL

Opinion No. 2013 - 109281

Date: 3/8/2013

Arizona Corporation Commission

DOCKETED

MAR 11 2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: James L.

Trump

DOCKETED BY

Account Name: James L. Trump

Home:

Street:

Work: (000) 000-0000

City: Mohave Valley

CBR:

State: AZ Zip: 86440

is: Home

Utility Company: Willow Valley Water Co., Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

OPPOSED*****W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312,

W-20446A-12-0314, W-01732A-12-0315 *****WATER

I've been hearing rumors that the water lines in this area are deteriorated and need replaced. Now if that's true are they going to use this rate increase for replacing the lines? If that's the case I'm fine with the 73.9% increase, but if not then I have to say no.

In defense of Global Water I do believe they're trying very hard to improve this water system. I had my RO filters last month and it was the first time they didn't look like mud. The water was tested and it was much better.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 3/8/2013

Opinion No. 2013 - 109281