

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL
ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM



0000143298

Investigator: Tom Davis

2013 MAR 11 P 12:25
Phone: (602) 364-1066

Fax: (602) 542-2129

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
SECRET CONTROL

Opinion No. 2013 - 109287

Date: 3/8/2013
Arizona Corporation Commission

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

DOCKETED

MAR 11 2013

Complaint By: William & Kathleen
First: Last: Kebler

DOCKETED BY [Signature]

Account Name: William & Kathleen Kebler

Home: (928) 768-8912

Street: 1018 Acacia Dr

Work: (000) 000-0000

City: Mohave Valley

CBR: 928-768-8912

State: AZ Zip: 86440

is: Home

Utility Company: Willow Valley Water Co., Inc.

Division: Water

Contact Name: Katherine Dombrowski

Contact Phone: (623) 580-9600

Nature of Complaint:

OPPOSED*****W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312,
W-20446A-12-0314, W-01732A-12-0315 *****WATER

if allowed to raise rates again - it will affect us drastically. We completely rocked our yard so we don't waste any water on landscaping. We only have social security for an income which only stretches so far. We don't waste any water on anything & we still get into the 2nd tier. We've cut down showering to 1X week so not to use much water. Not much else we can do. Please don't allow a 73.9% increase. The last increase about killed us. Maybe a 25% would be better.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted for the record and docketed. CLOSED.
End of Comments

Date Completed: 3/8/2013

Opinion No. 2013 - 109287