

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

**ORIGINAL**



0000143296

**ARIZONA CORPORATION COMMISSION**

**UTILITY COMPLAINT FORM  
RECEIVED**

**Investigator:** Scott Friedson

**Phone:**

**Fax:**

2013 MAR 11 P 12: 24

**Priority:** Respond Within Five Days

**Opinion No. 2013 - 109303**

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

**Date:** 3/11/2013

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** Dale W.

Cox

**Account Name:** Dale W. Cox

**Home:**

**Street:**

**Work:**

**City:** Maricopa

**CBR:**

**State:** AZ Zip: 85138

**is:** Home

**Utility Company:** Global Water-Santa Cruz Water Company

**Division:** Water

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

3/11/13

\*\*\*\*\*WATER/SEWER\*\*\*\*\*W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-20446A-12-0314, W-01732A-12-0315\*\*\*\*\*OPPOSED\*\*\*\*\*

February 27, 2013

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, AZ 85007

Arizona Corporation Commission  
**DOCKETED**  
MAR 11 2013

RE: Global Water-Palo Verde Utilities Company  
Global Water- Santa Cruz Water Company  
Docket Nos. SW-20445A-12-0310 and W-20446A-12-0314

DOCKETED BY

Dear ACC Members:

We were present at the last ACC hearing a few years ago held in Maricopa where Global Water was requesting a rate increase. After listening to many, many citizens, the ACC assured the residents of Maricopa that the ACC would make a decision and then return to Maricopa and advise the citizens of their ruling. This was not done. Why was it not?

Global Water has installed infrastructure in many of the subdivisions that have yet to be completed. They (Global Water) are the ones to invest their money in anticipation of the subdivisions being built. This was a poor decision on their part but the residents of Maricopa are paying the bill. Now, they are asking for more money. If I make a poor decision in investing my money, the public certainly does not come to my aid and help me out.

As a senior citizen on a fixed income and Social Security, it's difficult to understand the increases that Global

1/11/13

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Water is asking for. My Social Security certainly does not increase 50% or even 25% - more in the range of 1 to 2% per year which calculates to 3% to 6% over a 3 year period of time. Shouldn't their rate increases be more in line with what the federal government lists as the inflation rate per year?

As snowbirds, we conserve our water usage during the months we live in Maricopa and yet our monthly bill is \$95+ even during the months that we are not here. If the sewer rate was set from water usage, it would seem a lot fairer to all concerned. Had we known the utilities (especially Global Water) were going to be so high, we would not have considered buying a home here in Maricopa.

Sincerely,

Dale W. Cox

Maricopa, AZ 85138  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Comments entered for the record and filed in docket numbers W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-20446A-12-0314, W-01732A-12-0315. CLOSED.  
\*End of Comments\*

**Date Completed: 3/11/2013**

**Opinion No. 2013 - 109303**

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