

T-01051B-12-0468

OPEN MEETING AGENDA ITEM



ORIGINAL

ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

RECEIVED

Investigator: Trish Meeter

Phone: 2013 MAR -6 A 9:46

Fa

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2013 - 108535

Date: 2/13/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Vicki Guapo

Account Name: Vick Guapo

Home: (000) 000-0000

Street:

Work:

City: Tucson

CBR:

State: AZ Zip: 85718

is:

Utility Company: CenturyLink

Division: Telephone

Contact Name:

Contact Phone: (000) 000-0000

Nature of Complaint:

2/13 OPPOSED RATES DOCKET NO. T-01051B-12-0468

Arizona Corporation Commission

DOCKETED

MAR 6 2013

Century Link
Consumer Services Section
1200 West Washington Street
Phoenix, AZ 85007

DOCKETED BY [Signature]

9 February 2013

RE: Rates Increases for Residential Single & Business Single

Dear Madam/Sir:

It appears there is a necessity to raise rates to cover extra cost, possibly brought on by the existing US Government Administration.

Why should an existing customer be panelized for your operating cost, when in my case, I'm on a fixed income. I'm seeing more and more rate hikes not keeping in line with "cost of living adjustments." This particular rate increase will run the course for the next three (3) years at which time Century Link may increase again.

I am not in favor for any increase and recommend that the Commission not pass Century Link application.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Sincerely,

Vicki Guabo

Tucson, AZ 85718

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 2/14/2013

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