

W-01737A-12-0478



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: ()

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 108533

Date: 2/13/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jane Last: Scherbing

Account Name: Jane Scherbing Home: (000) 000-0000

Street: n/a Work:

City: New River CBR:

State: AZ Zip: n/a is:

Utility Company: New River Utility Company

Division: Water

Contact Name: Robert L Fletcher Contact Phone: (623) 561-1848

Nature of Complaint:

DOCKET NO W-01737A-12-0478 RATES OPPOSED

February 10, 2013

Arizona Corporation Commission
Consumer Services Section
1200 W Washington
Phoenix, AZ 85007

Arizona Corporation Commission
DOCKETED
MAR 4 2013

DOCKETED BY *JM*

RECEIVED
2013 MAR -4 P 2:05
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

RE: Docket No. W-01737A-12-0478
New River Utility Company

To Whom It May Concern,

I am writing this letter in regards to a permanent proposed rate increase that New River Utility is seeking from the Arizona Corporation Commission.

We are unfortunate enough to live in the area that is serviced by New River Utility. Most residence in Peoria pay their water to a smaller company, and their trash and sewer to the City of Peoria. New River Utilities service and quality in my opinion is sub-standard and I do not believe that they deserve the rate increase they are seeking. The rate increase that they are seeking would make it cost prohibitive for people to continue to water their landscape and filf and keep their pools maintained.

For this reason, I believe they do not deserve the increase they are seeking. Thank You,

Jane Scherbing

ARIZONA CORPORATION COMMISSION
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Residence of Fletcher Farms
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed
End of Comments

Date Completed: 2/13/2013

Opinion No. 2013 - 108533
