

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL



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ARIZONA CORPORATION COM

UTILITY COMPLAINT FORM
RECEIVED

Investigator: Tom Davis

Phone: 2013 FEB 28 A 11: 12

Fax:

Priority: Respond Within Five Days

CORP COMMISSION
SECRET CONTROL

Opinion No. 2013 - 108876

Date: 2/27/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

ARIZONA CORPORATION COMMISSION

DOCKETED

FEB 28 2013

Complaint By: First: Allan and Norma Last: Eve

Account Name: Allan and Norma Eve

Home: (509) 948-3860

DOCKETED IN
JSM

Street:

Work: (000) 000-0000

City: Maricopa

CB:

State: AZ Zip: 85138

is: Cellular

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Contact Pho:

Nature of Complaint:

OPPOSED W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 WATER - SEWER

Members of ACC

We have become aware that Global Water is requesting a rate increase that will significantly impact our community and individuals financially.

We are retired and on a fixed income. When deciding to purchase our home in Maricopa we made that decision based on our ability to meet our financial responsibilities based on our income. According to the information that has been presented by Global Water, the rate increase will increase the amount we pay by 26% or more. The utility bill for Global Water is already high, but a much higher amount will become a hardship our budget. Not only our personal payments to Global will increase, the amount we will have to pay to our HOA will also increase, a double hardship.

If Global Water receives their increase it will make Maricopa's water rates among the highest in the area. This will adversely affect the new home construction in the area as well as the ability for current homeowners to sell their homes, if that becomes necessary. Businesses will be reluctant to locate in our community if water rates are high and the chances of community growth in diminished. Maricopa is a great community and growth is necessary to make it a viable and inviting community.

Because Maricopa's economy is stronger and the housing market is stronger than during the 2008 Global Water large rate increase, they are now receiving increased revenue. Another rate increase should not be necessary.

Global Water's proposal will not promote conservation of water because the rebate level of gallons conserved with a lower rebate rate will be implemented. This amount is set at a rate that is not possible for the average homeowner to function.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Please consider all the factors and the huge impact this rate increase will place on the people who live in Maricopa.

Thank you
Allan and Norma Eve

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/27/13: Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 2/27/2013

Opinion No. 2013 - 108876
