

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL
ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM
RECEIVED



0000143097

Investigator: Tom Davis

Phone

Fax:

2013 FEB 28 A 11: 18

Priority: Respond Within Five Days

Opinion No. 2013 - 108871

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Date: 2/27/2013

DOCKETED

FEB 28 2013

Complaint By: First: William

Last: Johnson

Account Name: William Johnson

Home [Signature]

Street:

Work: (000) 000-0000

City: Maricopa

CBR:

State: AZ Zip: 85138

is: Home

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone: ()

Nature of Complaint:

OPPOSED W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 WATER - SEWER

I was under the impression that the public utilities were given their charter to operate with the understanding that they were to conduct their business in a manner of not only being a profitable situation so that they can continue to operate, but also, to consider the fact that there is not a climate of competition for their product and consequently must be answerable to the benevolent investigation of the users of the product. Now, we have here a situation where a private for profit business has been allowed to become a quasi "public" utility and evidently do not feel constrained by the same set ethical concerns of a true "public" situation. The original "Founding Fathers" that set up this situation with this company were so intent to get this service started, that they gave away the "store". To make matters worse, the ACC has been given the power to regulate this awful situation and it seems with the understanding that they must always keep increasing the rates. The ACC must, in order to be fair and just, must investigate and audit the books of the utility and make public the profit structure so the public can understand whether it is appropriate for a company with a monopoly. If competition was involved, the end users could vote by using the most appropriate deal to suit themselves.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/27/13: Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 2/27/2013

Opinion No. 2013 - 108871

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM
