

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL



0000143011

ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM

RECEIVED

Investigator: Scott Friedson

Phone:

Fax:

Priority: Respond Within Five Days

2013 FEB 21 P 12:41

Opinion No. 2013 - 108818

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Date: 2/25/2013

Arizona Corporation Commission

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

DOCKETED

FEB 27 2013

Complaint By: First: James Last: Disney

Account Name: James Disney

Home:

DOCKETED BY [Signature]

Street:

Work:

City: Maricopa

CBR:

State: AZ Zip: 85138

is: E-Mail

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

2/25/13

*****WATER/SEWER*****W-01212A-12-0309, SW-20445A-12-0310,W-03720A-12-0311,
W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-
0315*****OPPOSED*****

Once again this poorly managed company is asking for more money in a time of where the economy and personal finances are stretched. Being on a fixed income I find the scope of the increase as blatant highway robbery. This will impact and limit the growth of Maricopa in new business as well as shut down the slowly rebuilding real estate market.

The rate increase proposed are mostly in the base and fixed charges and have no relation to actual water usage by individuals.

In my 45 years of home ownership in various states, this company, (Global Water) is the worst and greediest utility I have ever had. They already are the most expensive water and sewer provider I have ever had.

James R. Disney
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered in the record and filed in docket number W-01212A-12-0309, SW-20445A-12-0310,W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315. FILE CLOSED.

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/25/2013

Opinion No. 2013 - 108818
