

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL



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ARIZONA CORPORATION COMM.....
UTILITY COMPLAINT FORM

Investigator: Tom Davis

Phone: FEB 27 P 12:42

Fax: (---) (---) (---)

Priority: Respond Within Five Days

CORP COMMISSION
SECRET CONTROL

Opinion No. 2013 - 108858 Date: 2/26/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First: Hank & Corky Last: VanKoevering

Complaint By: Hank & Corky VanKoevering Home: (---) (---) (---)

Account Name: Hank & Corky VanKoevering Work: (000) 000-0000

Street: City: CBR:

State: MN Zip: 56340 is: Cellular

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

OPPOSED W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 WATER - SEWER

We have a vacation home located in the Desert Passage addition in Maricopa, AZ. We have owned it since September, 2011. Our water consumption is minimal as we do not get there as often as we would like to. We totally believe that in order to obtain the quality of the water it gets to be very spendy. However, we would like to see at least a break for the customers that have these second homes. We pay a lot just to be able to have water when we are not even there on a regular basis. So, please consider the customers that have these vacation homes in mind when you are discussing the proposed rate increase for "everybody" in the affected area. Thank you for your time.

Hank & Corky VanKoevering
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/26/13 Comments noted for the record and docketed. CLOSED.
End of Comments

Arizona Corporation Commission
Arizona Co
DOCKETED
DO FEB 27 2013
DOCKETED BY [Signature]
DOCKETED

Date Completed: 2/26/2013

Opinion No. 2013 - 108858