

W-01412A-12-0195



ORIGINAL

ARIZONA CORPORATION COM

UTILITY COMPLAINT FOR...

RECEIVED

Investigator: Scott Friedson

Phone:

Fax:

Priority: Respond Within Five Days

2013 FEB 27 P 12:35

Opinion No. 2013 - 108833

ARIZONA CORPORATION COMMISSION DOCKET CONTROL

Date: 2/26/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Karla

Gates

Account Name: Karla Gates

Home:

Street:

Work:

City: Litchfield Park

CBR:

State: AZ Zip: 85340

is:

Utility Company: Valley Utilities Water Company, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

2/26/13

*****WATER*****W-01412A-12-0195*****OPPOSED*****

Dear Commissioner;

RE: Valley Utilities Water Company; Docket No: W-01412A-12-0195

I don't understand why every charge has to be passed on to the consumer. We are paying \$30 to \$40 before a drop of water is received in our homes. Imagine having \$175 water bills in the summer. Last month my water bill was \$72, that's for two people (Crazy already). If Valley Utilities cannot keep up with the maintenance of their units, then they should sell to a company who can. We continue to cut back and are penalized by companies that have such large profits.

Again, they don't do anything special for us. We have been paying the extra charge for quite some time. Doesn't the Corporation Commission have some compassion for the consumer? There is no reason that water should be a car payment. Please say no to the increase and the permanent fees.
Thank you,

Karla Gates

Litchfield Park AZ 85340

End of Complaint

Utilities' Response:

Arizona Corporation Commission
DOCKETED

FEB 27 2013

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Comments entered for the record and filed in docket number W-01412A-12-0195. CLOSED.

End of Comments

Date Completed: 2/26/2013

Opinion No. 2013 - 108833
