



BEFORE THE ARIZONA CORPORATION COMMISSION

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COMMISSIONERS

BOB STUMP, Chairman
GARY PIERCE
BRENDA BURNS
BOB BURNS
SUSAN BITTER SMITH

RECEIVED
2013 APR 30 P 3: 36
ARIZONA CORPORATION COMMISSION
SECRET CONTROL

IN THE MATTER OF THE APPLICATION OF
GLOBAL WATER – PALO VERDE UTILITIES
COMPANY FOR THE ESTABLISHMENT OF JUST AND
REASONABLE RATES AND CHARGES FOR UTILITY
SERVICE DESIGNED TO REALIZE A REASONABLE
RATE OF RETURN ON THE FAIR VALUE OF ITS
PROPERTY THROUGHOUT THE STATE OF ARIZONA

DOCKET NO. SW-20445A-09-0077

IN THE MATTER OF THE APPLICATION OF
VALENCIA WATER COMPANY – GREATER
BUCKEYE DIVISION FOR THE ESTABLISHMENT OF
JUST AND REASONABLE RATES AND CHARGES FOR
UTILITY SERVICE DESIGNED TO REALIZE A
REASONABLE RATE OF RETURN ON THE FAIR
VALUE OF ITS PROPERTY THROUGHOUT THE
STATE OF ARIZONA

DOCKET NO. W-02451A-09-0078

IN THE MATTER OF THE APPLICATION OF
WILLOW VALLEY WATER CO. FOR THE
ESTABLISHMENT OF JUST AND REASONABLE
RATES AND CHARGES FOR UTILITY SERVICE
DESIGNED TO REALIZE A REASONABLE RATE OF
RETURN ON THE FAIR VALUE OF ITS PROPERTY
THROUGHOUT THE STATE OF ARIZONA

DOCKET NO. W-01732A-09-0079

IN THE MATTER OF THE APPLICATION OF
GLOBAL WATER – SANTA CRUZ WATER COMPANY
FOR THE ESTABLISHMENT OF JUST AND
REASONABLE RATES AND CHARGES FOR UTILITY
SERVICE DESIGNED TO REALIZE A REASONABLE
RATE OF RETURN ON THE FAIR VALUE OF ITS
PROPERTY THROUGHOUT THE STATE OF ARIZONA

DOCKET NO. W-20446A-09-0080

IN THE MATTER OF THE APPLICATION OF
WATER UTILITY OF GREATER TONOPAH FOR
THE ESTABLISHMENT OF JUST AND REASONABLE
RATES AND CHARGES FOR UTILITY SERVICE
DESIGNED TO REALIZE A REASONABLE RATE OF
RETURN ON THE FAIR VALUE OF ITS PROPERTY
THROUGHOUT THE STATE OF ARIZONA

DOCKET NO. W-02450A-09-0081

**Notice of Filing Compliance
(Decision No. 71878)**

1 IN THE MATTER OF THE APPLICATION OF
2 VALENCIA WATER COMPANY – TOWN DIVISION
3 FOR THE ESTABLISHMENT OF JUST AND
4 REASONABLE RATES AND CHARGES FOR UTILITY
5 SERVICE DESIGNED TO REALIZE A REASONABLE
6 RATE OF RETURN ON THE FAIR VALUE OF ITS
7 PROPERTY THROUGHOUT THE STATE OF ARIZONA

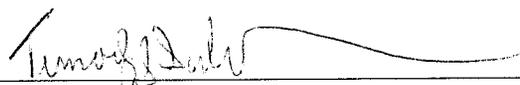
DOCKET NO. W-01212A-09-0082

**Notice of Filing Compliance
(Decision No. 71878)**

6 Decision No. 72440 (dated June 27, 2011) requires that Global Water – Palo Verde
7 Utilities Company, Global Water – Santa Cruz Water Company, Valencia Water Company –
8 Town Division, Valencia Water Company – Greater Buckeye Division, Water Utility of Greater
9 Tonopah and Willow Valley Water Co. (collectively, the “Global Utilities”) to file, by April 30,
10 each year, a report of the activities of the Low Income Relief Program (“LIRP”) for the preceding
11 calendar year. Accordingly, the Global Utilities file their annual report.

12 RESPECTFULLY SUBMITTED this 30th day of April 2013.

13 ROSHKA DEWULF & PATTEN, PLC

14
15 By 

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24 Original +13 copies of the foregoing
25 filed this 30th day of April 2013, with:

26 Docket Control
27 Arizona Corporation Commission
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1 Copies of the foregoing hand-delivered/mailed
2 this 30th day of April 2013, to:

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**ANNUAL REPORT
Low Income Relief Program**

Commission Decision No. 72440 (dated June 27, 2011) requires that Global Water – Palo Verde Utilities Company, Global Water – Santa Cruz Water Company, Valencia Water Company – Town Division, Valencia Water Company – Greater Buckeye Division, Water Utility of Greater Tonopah and Willow Valley Water Co. (collectively, the “Global Utilities”) file, by April 30 of each year, a report of the activities of the Low Income Relief Program (the “LIRP”) for the preceding calendar year. The report is to include but not be limited to an annual report by the Arizona Community Action Association (ACAA), the total of Low Income Relief Program funds collected, and the total match by Global Utilities. The following information is provided for the calendar year ending December 31, 2012.

Annual Report by the Arizona Community Action Association

Effective September 1, 2011, Global Water Resources, Inc. entered into an agreement with the Arizona Community Action Association, Inc., an Arizona non-profit corporation, (the “ACAA”) to administer the LIRP. Thereafter, the ACAA entered into agreements with two Community Action Programs (CAPs) for distribution of the funds within the various service areas of the Global Utilities.

The Community Action Human Resource Agency (CAHRA) is responsible for the distribution of funds in areas served by Santa Cruz Water Company and Palo Verde Utilities Company. The Western Arizona Council of Governments (WACOG) is responsible for the distribution of funds in areas served by the Willow Valley Water Company. The ACAA was unable to contract with any entity to administer the funds for areas served by Valencia Water Company or the Water Utility of Greater Tonopah. The ACAA reported that the total received for the program in 2012 was \$105,823. Total funds distributed and households assisted were:

Agency	Funds Distributed	Households Assisted
CAHRA	\$2,285.48	9
WACOG	\$0	0

The balance of the program at the end of 2012 for the ACAA was \$103,537. In light of this information, Global is considering what steps could be taken to increase the distribution of funds and/or reduce the annual contributions.

Annual Calculation of Low Income Relief Tariff

The Low Income Relief Tariff (the "LIRT") is funded by Global Shareholders and Global Customers through a monthly customer surcharge and an equal match by the Global Utilities. The LIRT is capped at \$100,000 total annual funding (shareholder and customer funds) across the Global Utilities. The monthly LIRT surcharge is determined in November of each year for the next year, and is based on the number of active connections as of September 30th. On November 1, 2011, the Global Utilities submitted the computation for the monthly customer surcharge to become effective January 1, 2012. The monthly customer surcharge for 2012 was \$0.11 per month, per connection.

Total Low Income Relief Program Funds

Exhibit 1 to this Annual Report shows the total amount of Low Income Relief Program Funds Collected via the LIRT and the total amount of matching funds for each of the Global Utilities for Calendar Year 2012. For 2012, total contributions from all utilities were \$45,793. Total customer contributions were \$53,320.

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Low Income Relief Program
2012

Company	Jan-12		Feb-12		Mar-12	
	201201		201202		201203	
	Company Contribution	Customer Contribution	Company Contribution	Customer Contribution	Company Contribution	Customer Contribution
Palo Verde Utilities Company*	(1,681)	-	(1,681)	-	(1,681)	-
Santa Cruz Water Company	(1,659)	(3,523)	(1,659)	(3,517)	(1,659)	(3,543)
Valencia Water Company -- TD	(552)	(587)	(552)	(585)	(552)	(591)
Willow Valley Water Company	(168)	(165)	(168)	(166)	(168)	(165)
Water Utility of Greater Tonopah	(34)	(36)	(34)	(35)	(34)	(36)
Valencia Water Company - GB	(67)	(69)	(67)	(68)	(67)	(69)
	(4,162)	(4,378)	(4,162)	(4,371)	(4,162)	(4,404)

*Customer Contributions for Palo Verde Utilities Company are included in the totals for Santa Cruz Water

Low Income Relief Program
2012

Company	Apr-12		May-12		Jun-12	
	201204		201205		201206	
	Company Contribution	Customer Contribution	Company Contribution	Customer Contribution	Company Contribution	Customer Contribution
Palo Verde Utilities Company*	(1,681)	-	(1,681)	-	(1,681)	-
Santa Cruz Water Company	(1,659)	(3,548)	(1,659)	(3,555)	(1,659)	(3,558)
Valencia Water Company -- TD	(552)	(591)	(552)	(595)	(552)	(597)
Willow Valley Water Company	(168)	(166)	(168)	(166)	(168)	(165)
Water Utility of Greater Tonopah	(34)	(36)	(34)	(36)	(34)	(36)
Valencia Water Company - GB	(67)	(68)	(67)	(70)	(67)	(69)
	(4,162)	(4,408)	(4,162)	(4,422)	(4,162)	(4,425)

*Customer Contributions for Palo Verde Utilities Company are included in the totals for Santa Cruz Water

**Low Income Relief Program
2012**

Company	Jul-12		Aug-12		Sep-12	
	201207		201208		201209	
	Company Contribution	Customer Contribution	Company Contribution	Customer Contribution	Company Contribution	Customer Contribution
Palo Verde Utilities Company*	(1,681)	-	(1,681)	-	(1,681)	-
Santa Cruz Water Company	(1,659)	(3,607)	(1,659)	(3,573)	(1,659)	(3,611)
Valencia Water Company -- TD	(552)	(603)	(552)	(604)	(552)	(609)
Willow Valley Water Company	(168)	(165)	(168)	(165)	(168)	(165)
Water Utility of Greater Tonopah	(34)	(37)	(34)	(36)	(34)	(36)
Valencia Water Company - GB	(67)	(70)	(67)	(70)	(67)	(70)
	(4,162)	(4,481)	(4,162)	(4,448)	(4,162)	(4,493)

*Customer Contributions for Palo Verde Utilities Company are included in the totals for Santa Cruz Water

**Low Income Relief Program
2012**

Company	Oct-12		Nov-12		Dec-12	
	201210		201211		201212	
	Company Contribution	Customer Contribution	Company Contribution	Customer Contribution	Company Contribution	Customer Contribution
Palo Verde Utilities Company*	(1,664)	-	(1,664)	-	(1,664)	-
Santa Cruz Water Company	(1,683)	(2,881)	(1,683)	(4,336)	(1,683)	(3,626)
Valencia Water Company – TD	(568)	(610)	(568)	(613)	(568)	(613)
Willow Valley Water Company	(153)	(165)	(153)	(164)	(153)	(166)
Water Utility of Greater Tonopah	(34)	(36)	(34)	(36)	(34)	(36)
Valencia Water Company - GB	(65)	(69)	(65)	(70)	(65)	(70)
	(4,167)	(3,761)	(4,167)	(5,219)	(4,167)	(4,509)

*Customer Contributions for Palo Verde Utilities Company are included in the totals for Santa Cruz Water

Low Income Relief Program
2012

2012 Totals		
Company	Company Contribution	Customer Contributions
Palo Verde Utilities Company*	(18,460)	-
Santa Cruz Water Company	(18,297)	(42,877)
Valencia Water Company -- TD	(6,106)	(7,197)
Willow Valley Water Company	(1,822)	(1,983)
Water Utility of Greater Tonopah	(376)	(432)
Valencia Water Company - GB	(732)	(832)
	(45,793)	(53,320)

*Customer Contributions for Palo Verde Utilities Company are included in the totals for Santa Cruz Water