

WS 03478A-12-0307



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ARIZONA CORPORATION COMMISSION

ORIGINAL

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Tom Davis

Phone:

Fax:

Priority: Respond Within Five Days

2013 MAR 14 A 9:25

Opinion No. 2013 - 109228

Date: 3/8/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First: Last:

Complaint By: Dorothy & Robert Reid

Account Name: Dorothy & Robert Reid

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Yuma

CBR: 000-000-0000

State: AZ Zip: 85367

is: Other

Utility Company: Far West Water & Sewer, Inc.

Division: Sewer

Contact Name:

Contact Phone

Nature of Complaint:

OPPOSED

WS-03478A-12-0307

SEWER

February 26, 2013

Arizona Corporation Commission
1200 W Washington
Phoenix, AZ 85007

Arizona Corporation Commission

DOCKETED

MAR 14 2013

Re: Far West Water & Sewer, Inc.
Docket# WS-05478A-12-0307

DOCKETED BY [Signature]

Our stand against the requested 188.05% rate increase by Far West Water & Sewer is simple. We just cannot afford it. You have already been presented a myriad of reasons why others are objecting to this increase so we need not duplicate them.

We do suggest you tighten the regulations under which Far West (or any other public utility) operates. It is very obvious to us there needs to be more oversight and unannounced audits. If this is outside your boundaries there should be some agency it can be delegated to. We are not certain you understand that this particular corporation is owned and operated by just a few (3) individuals who are the only board members so they answer only to themselves. They own other companies which appear to be in conflict when it comes to operations and bookkeeping. This is why we suggest more oversight. If this rate increase is approved, Yuma will lose customers and Far West will continue to operate as it presently does with more increases being requested in the near future.

You stated at the Yuma hearing that you really do read and listen to the public input. Your actions will now speak for you. We anxiously await the final disposition of this outrageous rate increase.

Sincerely,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Dorothy & Robert Reid

Yuma, AZ 85367
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted for the record and docketed. CLOSED.
End of Comments

Date Completed: 3/8/2013

Opinion No. 2013 - 109228
