

T-01051B-12-0468



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ORIGINAL

ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM

Investigator: Scott Friedson

Phone:

Fax:

Priority: Respond Within Five Days

DOCKET #
2013 FEB 26 11:45 AM

Opinion

No. 2013 - 108664

Date: 2/21/2013

Complaint Description: 08Z Rate Case Items - Other
N/A Not Applicable

Complaint By: First: Hugh Last: Baxter

Account Name: Hugh Baxter

Home:

Street:

Work:

City: Tucson

CBR:

State: AZ Zip: 85704

is: Home

Utility Company: CenturyLink

Division: Telephone

Contact Name: For assignment

Contact Phone: (000) 000-0000

Nature of Complaint:

2/21/13

*****TELEPHONE*****T-01051B-12-0468*****OTHER*****

Mr. Baxter called to say he received a insert in his CenturyLink bill regarding the docket number T-01051B-12-0468. Mr. Baxter is disabled, both sight and hearing impaired. He is living on Access care. Mr. Baxter would like to see a funding category for people who are disabled and over 65. Wants CenturyLink to address a vulnerable demographic, of which MR. Baxter feels is a win-win situation.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Recorded for the record and filed in docket number T-01051B-12-0468. FILE CLOSED.

End of Comments

Date Completed: 2/22/2013

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