

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL



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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM
RECEIVED

Investigator: Tom Davis

Phone: 2013 FEB 25 P 3: 32

Fax: ..

Priority: Respond Within Five Days

Opinion No. 2013 - 108757

Date: 2/25/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Fred & Janet Last: Mathews

Account Name: Fred & Janet Mathews Home: (000) 000-0000

Street: ----- Work: (000) 000-0000

City: Yuma CBR: 000-000-0000

State: AZ Zip: 85367 is: Other

Utility Company: Far West Water & Sewer, Inc.

Division: Sewer

Contact Name: Contact Phone:

Nature of Complaint:

OPPOSED

Arizona Corporation Commission
WS-03478A-12-0307 DOCKETED SEWER

FEB 25 2013

Arizona Corporation Commission
1200 W. Washington
Phoenix, Arizona 85007

RE: Docket No. WS-03478A-12-0307

DOCKETED BY *TJM*

To Whom It May Concern:

We are writing to you as concerned property owners. We recently received notification regarding a proposed price increase of 188%. This increase is not only excessive, but far above and beyond any acceptable increase due to operating expenses incurred due to annual inflation. It is disturbing that Far West find it necessary to inflict such a steep increase when they do not participate in the standard practice of charging tap fees which fund the expansion capital for the majority of utility companies throughout the country.

Considering that a large percent of Far West's clientele is comprised of part-time residents who spend an average of 4 months each year using the current sewer system, Far West appears to be attempting to gain expansion capital for service not rendered. Under close examination, the proposed increase will cost the average part-time resident an average of \$187.90 per month of use while inhabiting their residence.

Current Fee: \$21.75
188% increase: \$62.65
Increased rate per year: \$751.80
Average for a 4 month resident: \$187.95

It is not unexpected to incur small increases in service fees, such as 10-15%, on occasion. It is also expected that a fee for the administrative cost of maintaining service during

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

months of disuse. However, an increase of 188% exceeds simply "excessive".

It would be in the best interest of ACC to advise Far West to consider the implementation of standard tap-fees as employed by similar utility companies. This would serve Far West's need to build expansion capital for future expansion of their utilities, and still serve their current clients at reasonable rates.

Sincerely,
Fred Mathews
Janet Mathews
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/25/13 Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 2/25/2013

Opinion No. 2013 - 108757
