

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

**ORIGINAL**  
**ARIZONA CORPORATION COMM**  
**UTILITY COMPLAINT FORM**  
**RECEIVE**



**Investigator:** Richard Martinez

**Phone:** 2013 FEB 25 P 3: 35

**Fax:**

**Priority:** Respond Within Five Days

**Opinion No. 2013 - 108793**

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Date:** 2/25/2013

Arizona Corporation Commission

**DOCKETED**

FEB 25 2013

DOCKETED BY [Signature]

**First:**

**Last:**

**Complaint By:** Robert

Singer

**Account Name:** Robert Singer

**Home:**

**Street:**

**Work:**

**City:** Maricopa

**CBR:**

**State:** AZ Zip: 85138

**is:** E-Mail

**Utility Company:** Global Water-Palo Verde Utilities Company

**Division:** Sewer

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

Docket Nos. W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315

Reference docket number Docket SW-20445A-12-0310 and W-20446A-12-0314, Global Water, through its Palo Verde Utilities, is proposing to raise my home sewer service charge from \$62.91 per month to \$78.82 starting in late 2013 for a total increase of 25.29%.

• Global Water, through its Santa Cruz Water Company, is proposing to change the cost for usage of potable & reclaimed water and the base rate from \$27.68 per month to \$34.00 for a total increase of 22.83%. I, as a home owner/resident will pay more, possibly much more, if I use more than 6053 gallons per month. An example of the proposed changes are provided below:

Sample: Basic monthly water charge based on 7,000 gallons for the month:  
Current Cost Future Cost  
\$27.68 \$34.00

Tiered Water Usage System (per thousand gallons):

- Tier 1 Rate 1.30 to 1.40 a 7.69% Rate Increase
  - Tier 2 Rate 2.12 to 2.60 a 22.64% Rate Increase
  - Tier 3 Rate 2.94 to 3.60 a 22.45% Rate Increase
  - Tier 4 Rate 3.76 to 4.60 a 22.34% Rate Increase
  - Tier 5 Rate 4.58 to 5.60 a 22.27% Rate Increase
  - Tier 6 Rate 5.48 to 6.50 a 18.61% Rate Increase (\$15.66)
- Rebate

Net \$5.48 \$19.00

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Monthly sewer charge (Palo Verde Utilities) ~~\$2.91~~ \$8.82

Monthly total with Arizona tax ~~\$99.71~~ \$137.40

However, the HOA in which I am a member will pay substantially more for the usage of its water (reclaimed &/or well water). The proposed increase for reclaimed (irrigation) water is going to rise from \$0.57/thousand gallons to \$1.00/thousand gallons. Province, the subdivision in which I live in, has 55 acres of grass to water; therefore, the water usage charge to my HOA will increase which will greatly increase my HOA fees. I encourage you to vote NO to this increase to our already high water/sewer fees.

Thank you  
Bob Sinner

Maricopa, Az. 85138  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

2/25

Emailed to Phoenix Office for docketing.

FILE CLOSED.

\*End of Comments\*

**Date Completed: 2/25/2013**

**Opinion No. 2013 - 108793**

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