

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL

ARIZONA CORPORATION COMM



0000142559

UTILITY COMPLAINT FORM
RECEIVED

Investigator: Scott Friedson

Phone:
2013 FEB 25 P 3: 25

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 108687

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Date: 2/22/2013
Arizona Corporation Commission
DOCKETED
FEB 25 2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Joseph M.

Burak

Account Name: Joseph M. Burak

Home:

Street:

Work:

City: Maricopa

CBR:

State: AZ Zip: 85138

is: Home

Utility Company. Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

2/22/13

*****WATER/WASTEWATER*****W-01212A-12-0309, SW-20445A-12-0310,W-03720A-12-0311,
W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-
0315*****OPPOSED*****

As a retired homeowner currently living in Maricopa, I want to express my personal outrage in connection with the preposterous rate increase that Global Water is currently asking from the Arizona Corporation Commission. This company already has the entire town of Maricopa in an unbelievable stranglehold regarding an already excessive water rate that extracts more than \$ 100 each month from me. If this unconscionable rate increase is granted, I may actually have to leave this community and return to the community I lived in before where my water bill was never more than \$45 per month. Like other retirees on a fixed income and struggling to find investments that barely keep up with inflation, where is the justification for a 25% rate increase on the average homeowner in this community for water and sewer services ?

Furthermore, I understand that my HOA will also be faced with a similar burden, and as a result, I and the other homeowners in my community realize that those costs will ultimately result in higher HOA fees. This is simply untenable. Granting a rate increase of this magnitude can only result in a mass exodus from my community. The relentless and immoral campaign that Global Water has been conducting to extract more and more money from each household in Maricopa is causing me to seriously consider moving out of this town.

Maricopa is a town that has experienced outsized losses in the recent real estate debacle. Its business climate has been in a complete coma since 2008. We desperately need more businesses in this underserved community. We are just barely beginning to see a glimmer of growth coming back here. But if the ACC looks the other way and grants this unbelievable rate increase to Global Water, that may be all it takes to completely hobble both the homeowners and the small businesses in this community. I sincerely urge you to reject their proposal and, if possible, seek legal means to undo their sweetheart contracts within Maricopa and search for other water providers.

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Sincerely,
Joseph M. Burak, D. Ed.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed in docket number W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315. FILE CLOSED.

End of Comments

Date Completed: 2/22/2013

Opinion No. 2013 - 108687
